



# Ruijie RG-EW1200 Router Web-Based Configuration Guide

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## Preface

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Thank you for using our products.

## Audience

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This manual is intended for:

- Network engineers
- Technical support and servicing engineers
- Network administrators

## Obtaining Technical Assistance

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- Ruijie Networks Website: <https://www.ruijienetworks.com/>
- Technical Support Website: <https://ruijienetworks.com/support>
- Case Portal: <https://caseportal.ruijienetworks.com>
- Community: <https://community.ruijienetworks.com>
- Technical Support Email: [service\\_rj@ruijienetworks.com](mailto:service_rj@ruijienetworks.com)
- Skype: [service\\_rj@ruijienetworks.com](https://www.ruijienetworks.com)

## Related Documents

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Documents	Description
Command Reference	Describes the related configuration commands, including command modes, parameter descriptions, usage guides, and related examples.
Hardware Installation and Reference Guide	Describes the functional and physical features and provides the device installation steps, hardware troubleshooting, module technical specifications, and specifications and usage guidelines for cables and connectors.

## Conventions

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This manual uses the following conventions:

Convention	Description
<b>boldface</b> font	Commands, command options, and keywords are in <b>boldface</b> .
<i>italic</i> font	Arguments for which you supply values are in <i>italics</i> .
[ ]	Elements in square brackets are optional.
{ x   y   z }	Alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.

# 1 Overview

eWeb is a Web-based network management system that manages or configures devices. You can access eWeb via browsers such as Google Chrome.

Web-based management involves a Web server and a Web client. The Web server is integrated in a device, and is used to receive and process requests from the client, and return processing results to the client. The Web client usually refers to a browser, such as Google Chrome IE, or Firefox.

## 1.1 Conventions

In this document, texts in bold are names of buttons (for example, **OK**) or other graphical user interface (GUI) elements (for example, **ARP List**).

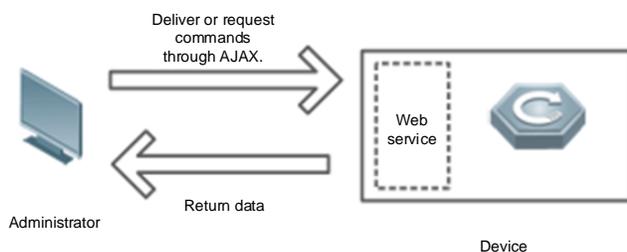
## 2 Configuration Guide

### 2.1 Preparation

#### Scenario

As shown in the figure below, an administrator can access the device from a browser and configure the device through the eWeb management system.

Figure 2-1-1 Data Exchange Principle



<b>Remarks</b>	The eWeb management system combines various device commands and then delivers them to the device through AJAX requests. The device then returns data based on the commands. A Web service is available on the device to process basic HTTP protocol requests.
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#### Deployment

##### Configuration Environment Requirements

Client requirements:

- An administrator can log into the eWeb management system from a Web browser to manage devices. The client refers to a PC or some other mobile endpoints such as laptops or tablets.
- Google Chrome, Firefox, IE10.0 and later versions, and some Chromium-based browsers (such as 360 Extreme Explorer) are supported. Exceptions such as garble or format error may occur if an unsupported browser is used.
- 1024 x 768 or a higher resolution is recommended. If other resolutions are used, the page fonts and formats may not be aligned and the GUI is less artistic, or other exceptions may occur.
- The client IP address is set in the same LAN network as the device IP address, such as 192.168.110.X. The subnet mask is 255.255.255.0. The default gateway is device management address 192.168.110.1. Alternatively, you can set the IP assignment mode to **Obtain an IP address automatically** or enter **ruiyi.cn** into the address bar of the browser to access eWeb.

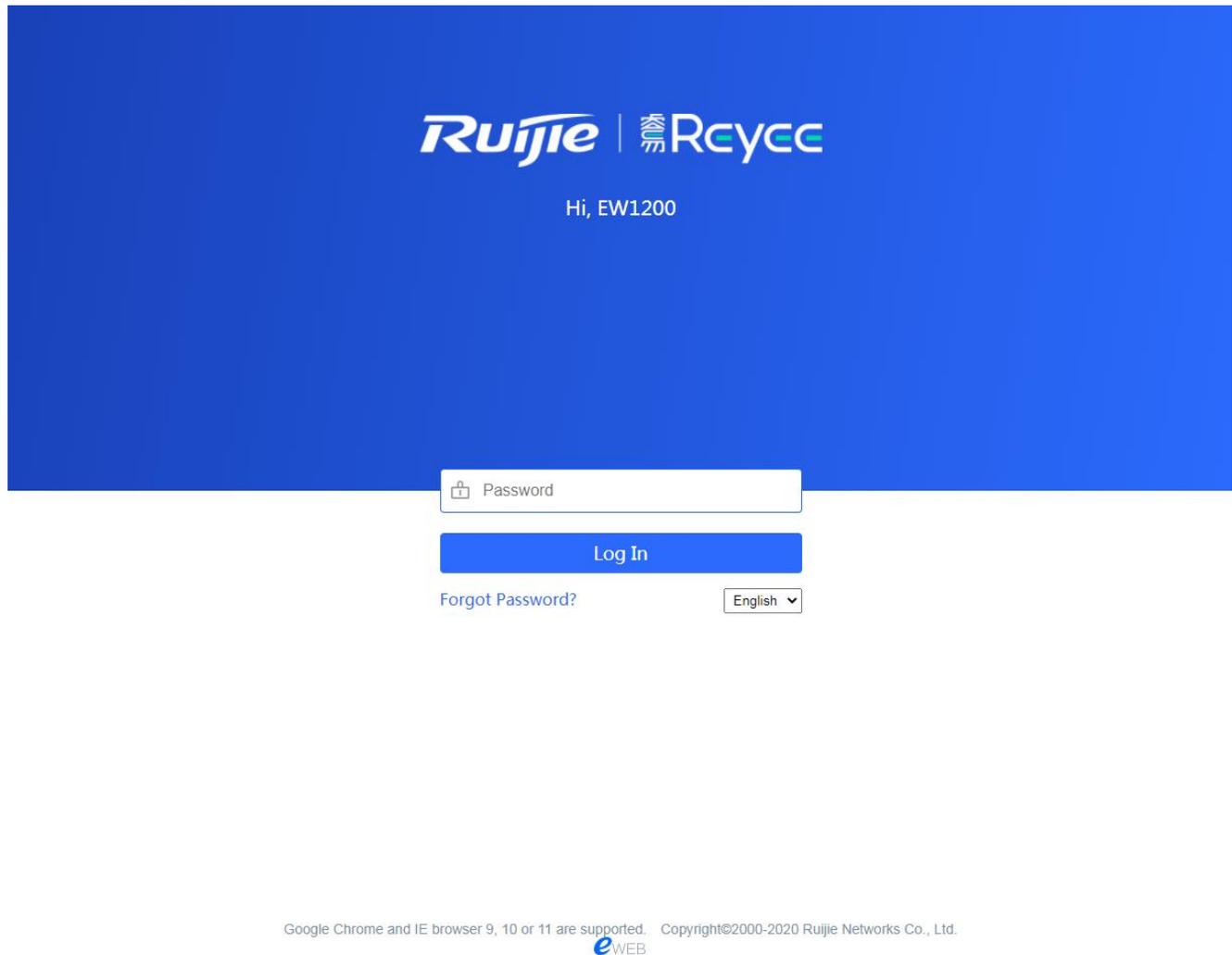
Server requirements:

- The device is enabled with Web service (enabled by default).

- The device is configured with a management IP address (Default: 192.168.110.1).

To log into the eWeb management system, open the Google Chrome browser, and enter `http://ruiyi.cn` into the address bar, and press **Enter**.

Figure 2-1-2 Login Page



Enter the password and click **Login**.

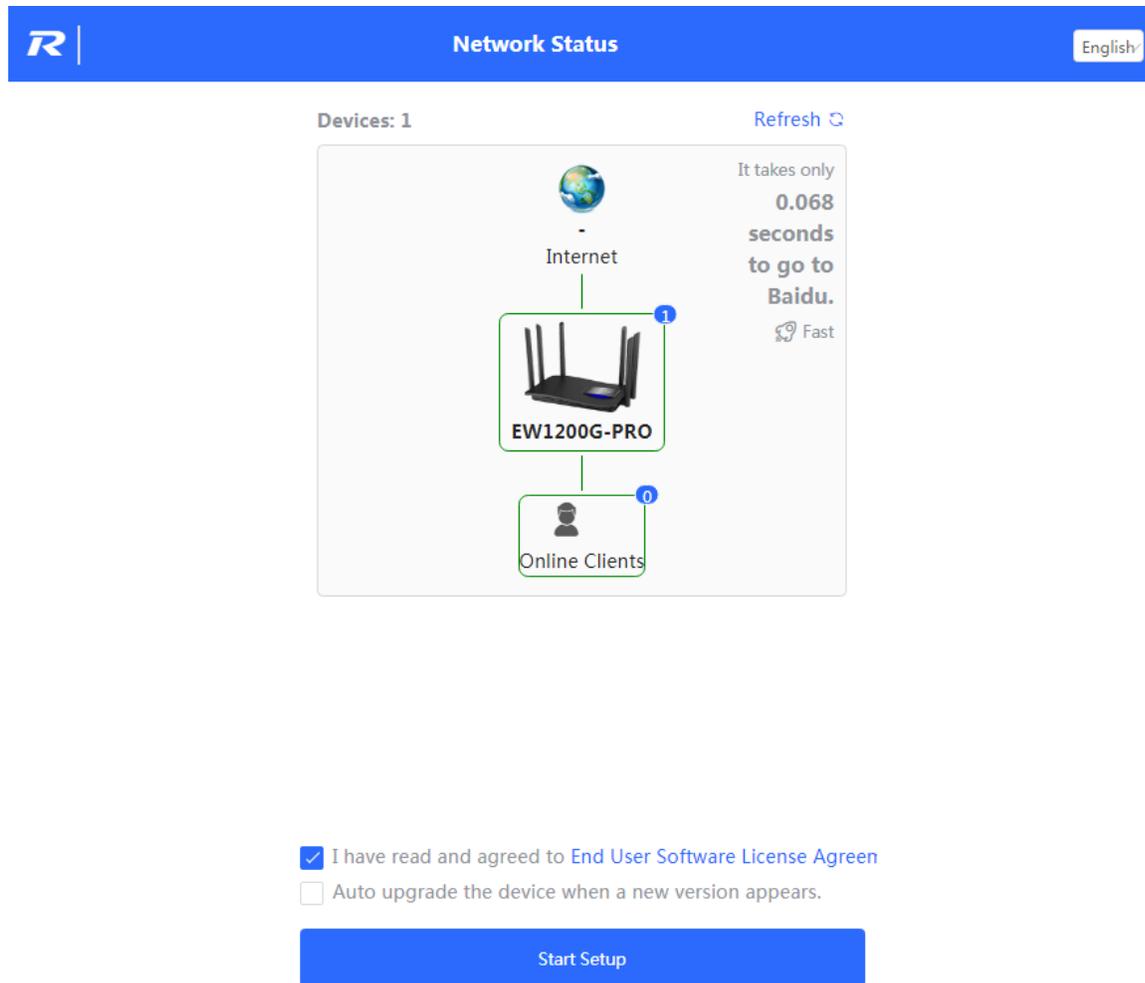
## 2.2 Wizard

You will enter the **Wizard** page without login at initial setup.

### 2.2.1 Network Status

The page displays device count, client count, network status and the time it takes to go to Baidu.

Figure 2-2-1 Network Status



### Network Status

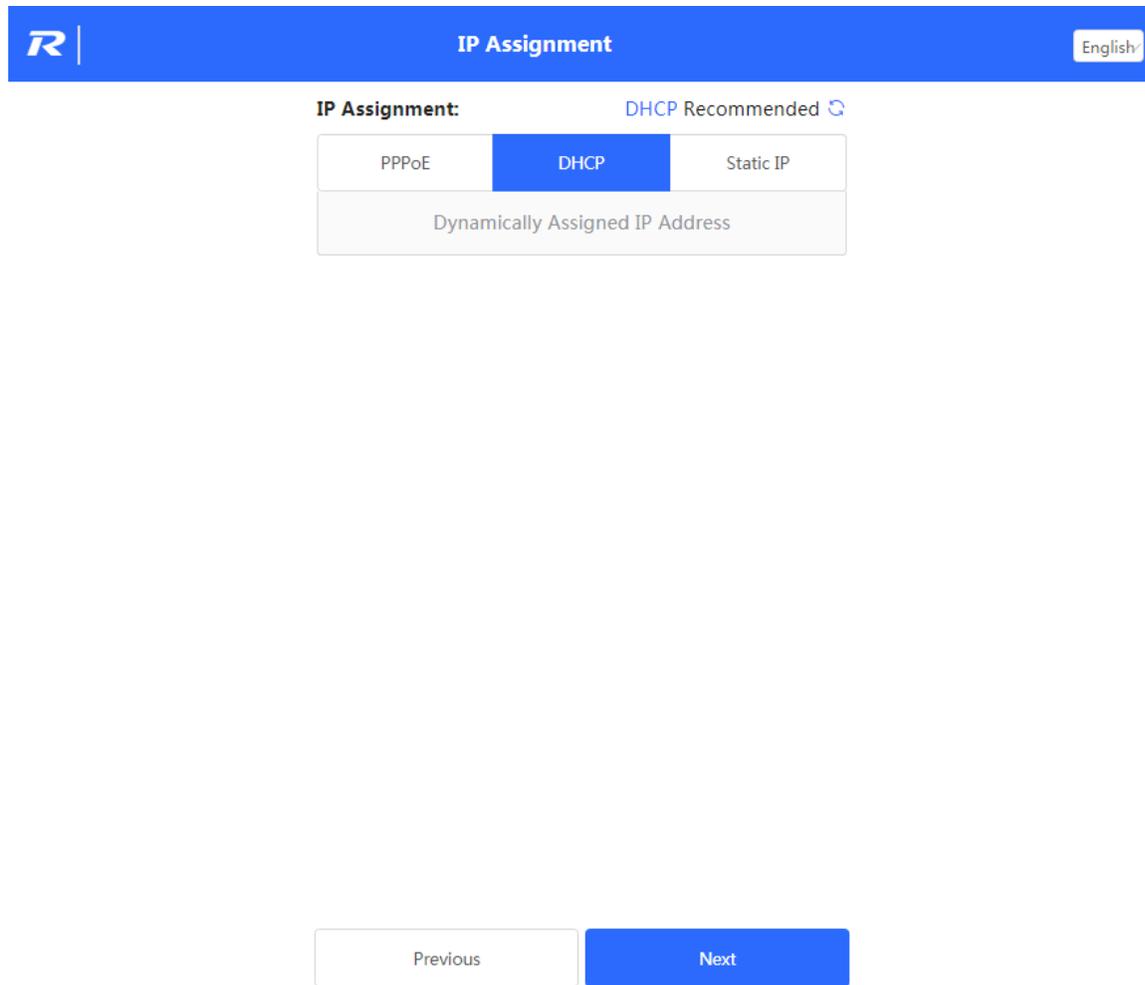
If the device fails to access the network, click **Start Setup**, and you will go to the [IP Assignment](#) page.

If the device has accessed the network, click **Start Setup**, and you will go to the [WiFi Settings](#) page.

## 2.2.2 IP Assignment

The system will check IP assignment automatically. It is recommended to select DHCP. If you select PPPoE, please enter the PPPoE account provided by the ISP.

Figure 2-2-2 IP Assignment



### 2.2.3 WiFi Settings

Configure the SSID, WiFi password and management password and Click **Deliver Setup**.

Figure 2-2-3 WiFi Settings

R
801px × 900px  
English

WiFi Settings
Change IP Assignment

Dual-Band Single SSID

\* SSID Used by Dual Bands

\* Wi-Fi Password

**Management Password (Please remember the password.)**

Same as Wi-Fi Password

\* Management Password

**Country/Region/Time Zone**

\* Country/Region

\* Time Zone

You can change the IP assignment mode by clicking **Change IP Assignment** in the upper right corner.

### 2.2.4 Finish

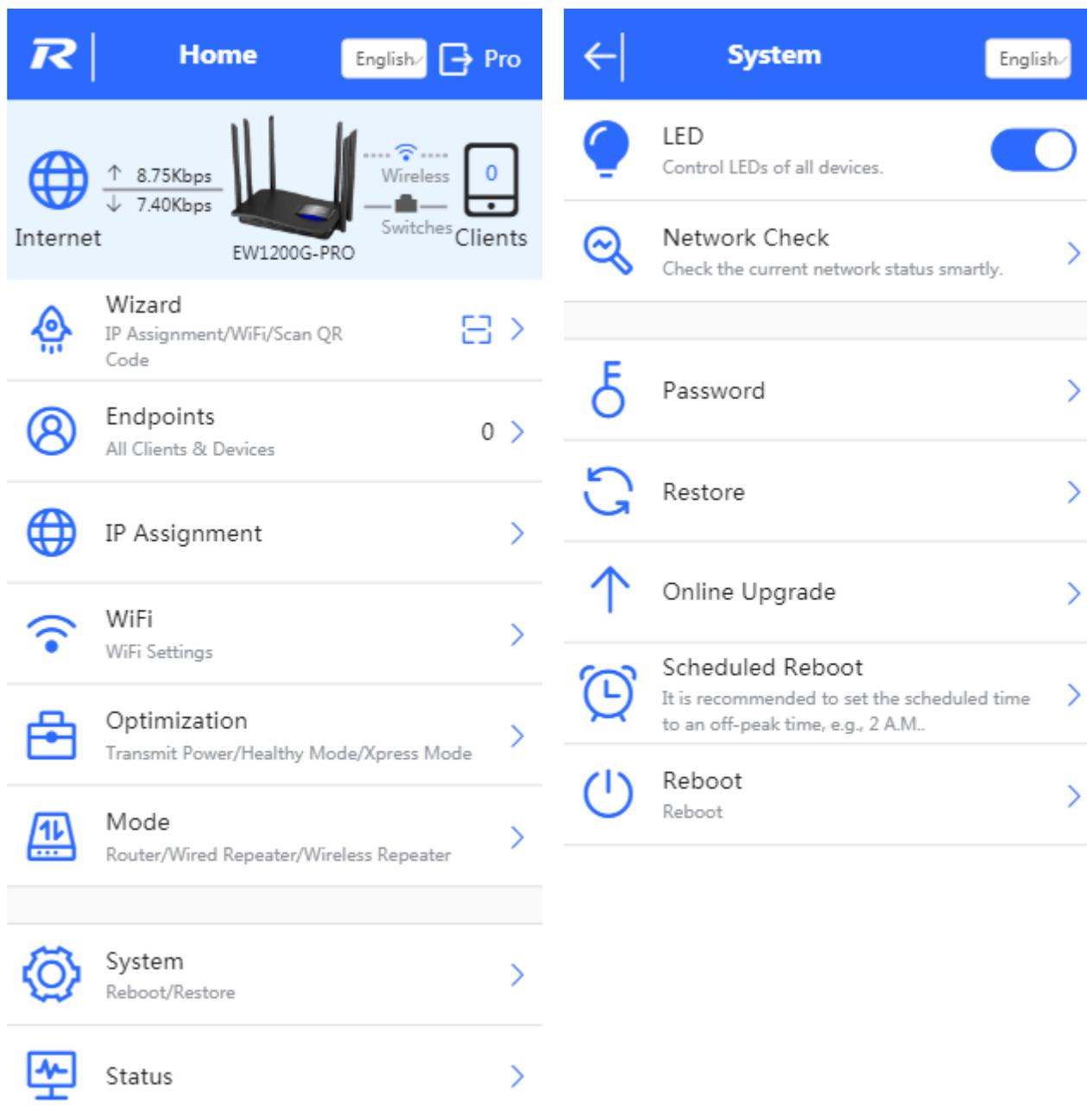
After the configuration is delivered, click **Finish** to enter the homepage.

## 2.3 GUI

### 2.3.1 Phone-Based GUI

The system switches between the phone-based GUI and PC-based GUI according to the screen width and browser type. The phone-based GUI is more concise.

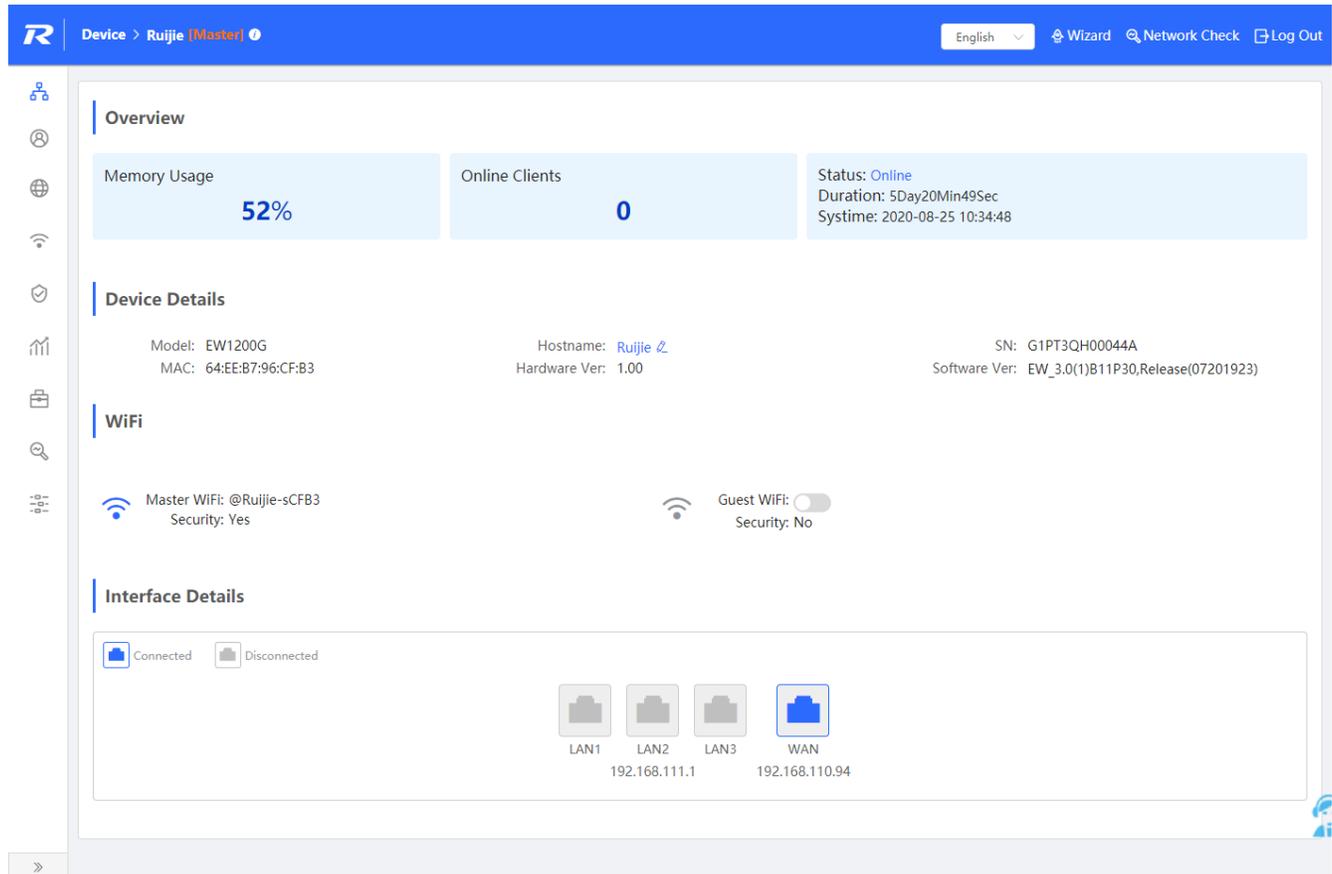
Figure 2-3-1 Phone-Based GUI



### 2.3.2 PC-Based GUI

Click **Pro** in the upper right corner of phone-based GUI to switch over to the PC-based GUI. The PC-based GUI provides more configuration items. For details, see [eWeb Configuration](#).

Figure 2-3-2 PC-Based GUI



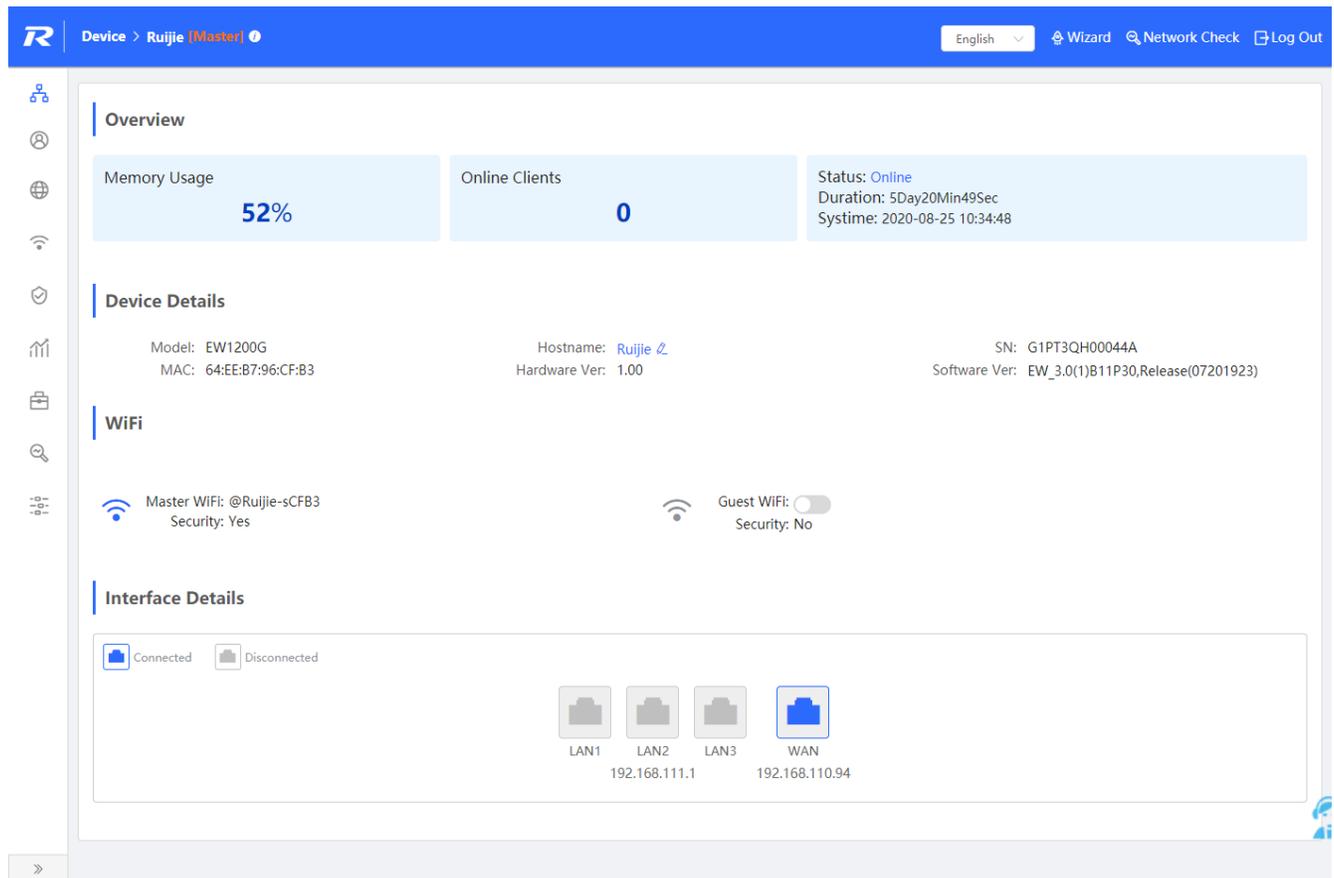
### 3 eWeb Configuration

This chapter introduces the features on the PC-based GUI.

#### 3.1 Overview

The **Overview** page displays the device details, WiFi and interface details.

Figure 3-1 Overview



#### 3.2 Online Clients

The **Online Clients** module allows you to view online clients.

Figure 3-2-1 Online Clients

**Online Clients** ⓘ There is a delay of 3 minutes. After a client is offline, he will stay in the list for about 3 more minutes. ⓘ

**Online Clients** Refresh Search

Username	IP Address	MAC	Access Type	Wireless Info	Access Control
X	192.168.111.220	70:3c:69:9f:88:e7	Wireless	Channel:165 RSCP:-56 Duration:07Sec Negotiation Rate:156M	<a href="#">Add Rule</a>

Total 1 10/page < 1 > Go to page 1

Figure 3-2-2 Advanced Search

Refresh Search

IP Address

MAC

Username

Type All Types ▼

Search Cancel

### 3.3 Basics

#### 3.3.1 WAN

The **WAN** module allows you to configure WAN settings. There are three IP assignment modes available: **Static IP Address**, **DHCP** and **PPPoE**.

Figure 3-3-1 WAN Settings

**WAN Settings**  
Configure WAN settings.

\* IP Assignment

No username or password is required for DHCP clients.

IP Address 192.168.110.94

Subnet Mask 255.255.255.0

Gateway 192.168.110.1

DNS Server 192.168.110.1

[Advanced Settings](#)

### 3.3.2 LAN

The LAN module contains LAN Settings, DHCP Clients, Static IP Addresses and DNS Proxy.

#### 3.3.2.1 LAN Settings

The LAN module allows you to set the IP address of the LAN port and DHCP status.

Figure 3-3-2 LAN Settings

**LAN Settings** ?

**LAN Settings**

<input type="checkbox"/>	IP Address	Subnet Mask	Remark	DHCP Server	Start	IP Count	Lease Time(Min)	Action
<input type="checkbox"/>	192.168.111.1	255.255.255.0	-	Enabled	192.168.111.1	254	30	<a href="#">Edit</a>

Click **Edit** in the **Action** column to add a VLAN. In the displayed dialog box, configure settings and click **OK**.

Figure 3-3-3 Edit

## Edit ×

\* IP Address

\* Subnet Mask

Remark

\* MAC

DHCP Server

\* Start

\* IP Count

\* Lease Time(Min)

DNS Server 192.168.111.1

You can click  in the upper right corner to see description about each configuration item.

### 3.3.2.2 DHCP Clients

The **DHCP Clients** page displays DHCP clients.

Figure 3-3-4 DHCP Clients

DHCP Clients
?

View DHCP clients.

DHCP Clients

Refresh
+ Batch Convert

<input type="checkbox"/>	No.	Hostname	MAC	IP Address	Remaining Lease Time(Min)	Status
No Data						

Total 0 10/page < 1 > Go to page 1

Click **Convert to Static IP** in the **Action** column to convert a DHCP-assigned IP address to a static IP address. Alternatively, select DHCP-assigned IP addresses and click **Batch Convert** to convert more than one IP address.

### 3.3.2.3 Static IP Addresses

The **Static IP Addresses** module allows you to add, delete and edit static IP addresses.

Figure 3-3-5 Static IP Addresses

**Static IP Address List** ?

**Static IP Address List** + Add Delete Selected

Up to 300 entries can be added.

No.	IP Address	MAC	Action
No Data			

Total 0  < 1 > Go to page

Click **Add** to add a static IP address manually. In the displayed dialog box, configure settings and click **OK**.

Figure 3-3-6 Add Static IP Address

**Add** ×

\* IP Address

\* MAC

### 3.3.2.4 DNS Proxy

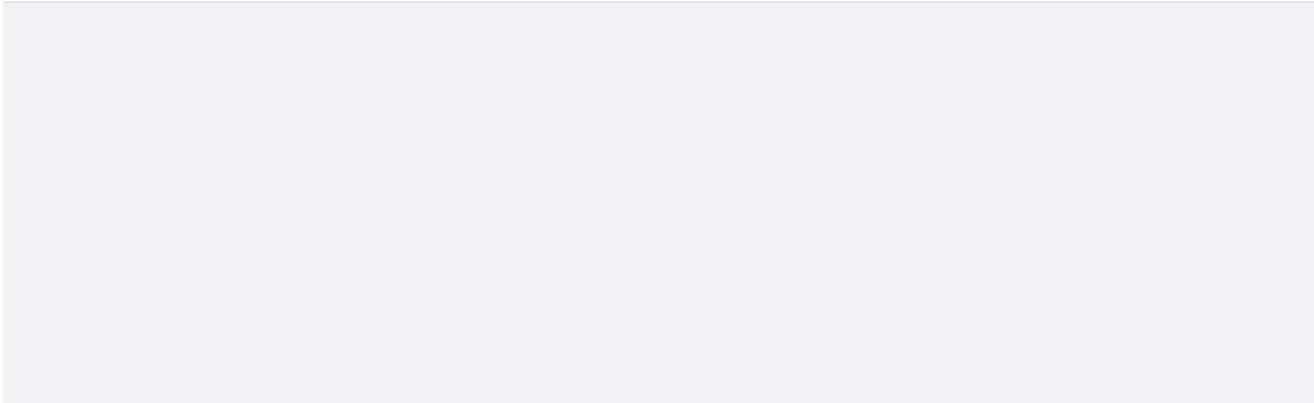
The **DNS Proxy** module allows you to configure DNS proxy settings.

Figure 3-3-7 DNS Proxy

**DNS Proxy** ?  
DNS proxy is not required. The device will obtain the DNS server address from the uplink device by default.

DNS Proxy

\* DNS Server



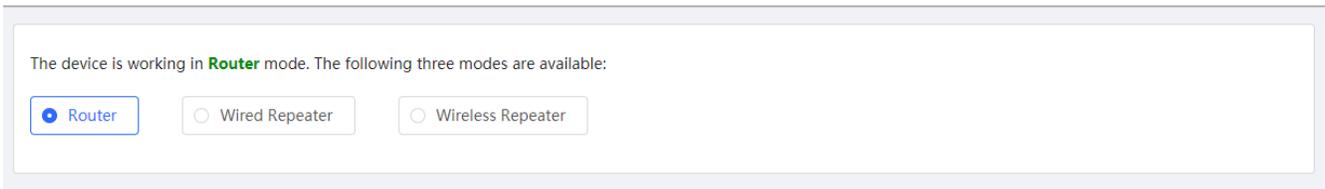
### 3.3.3 Work Mode

The **Work Mode** module displays the current mode and the other available modes.

Figure 3-3-8 Router Mode

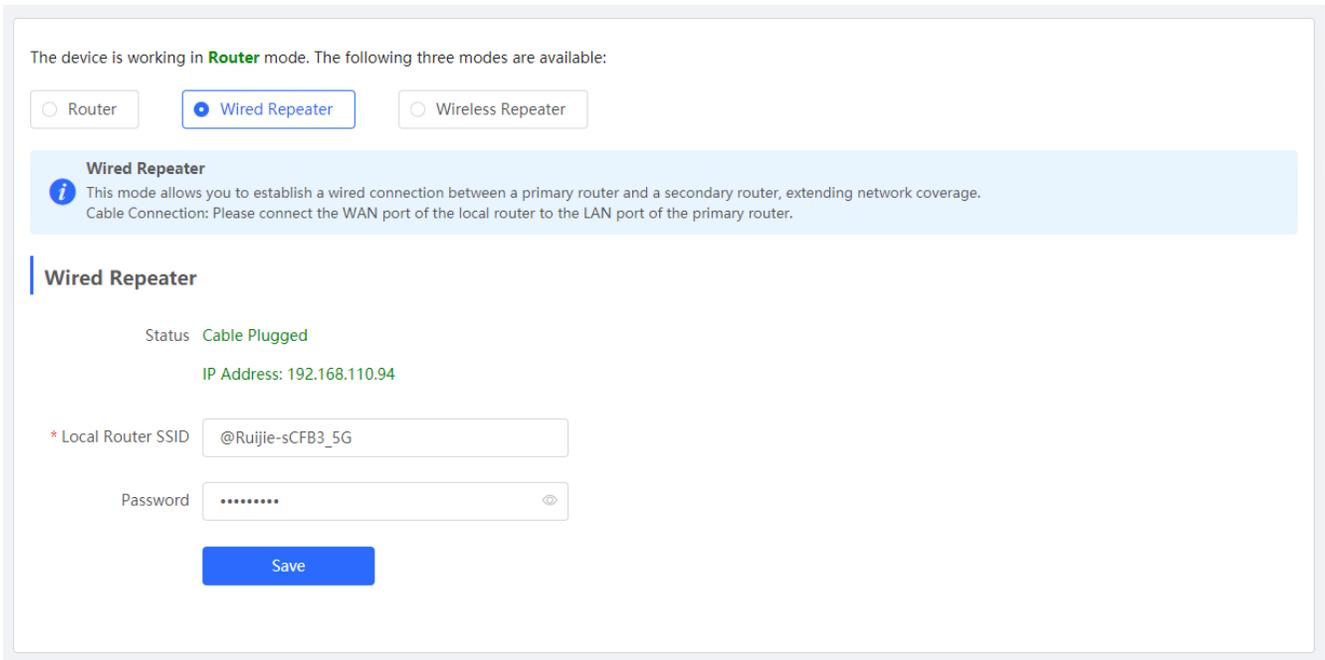
The device is working in **Router** mode. The following three modes are available:

Router     Wired Repeater     Wireless Repeater



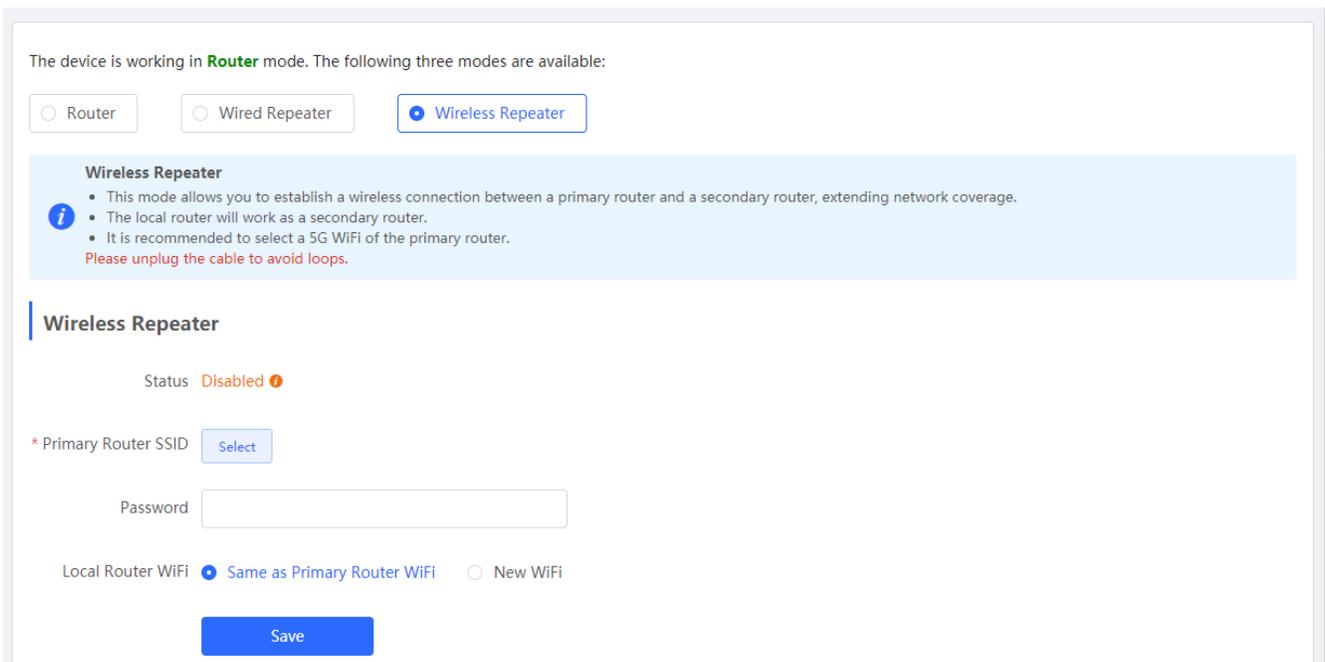
Switch the device over to the wired repeater mode.

Figure 3-3-9 Wired Repeater



Switch the device over to the wireless repeater mode.

Figure 3-3-10 Wireless Repeater



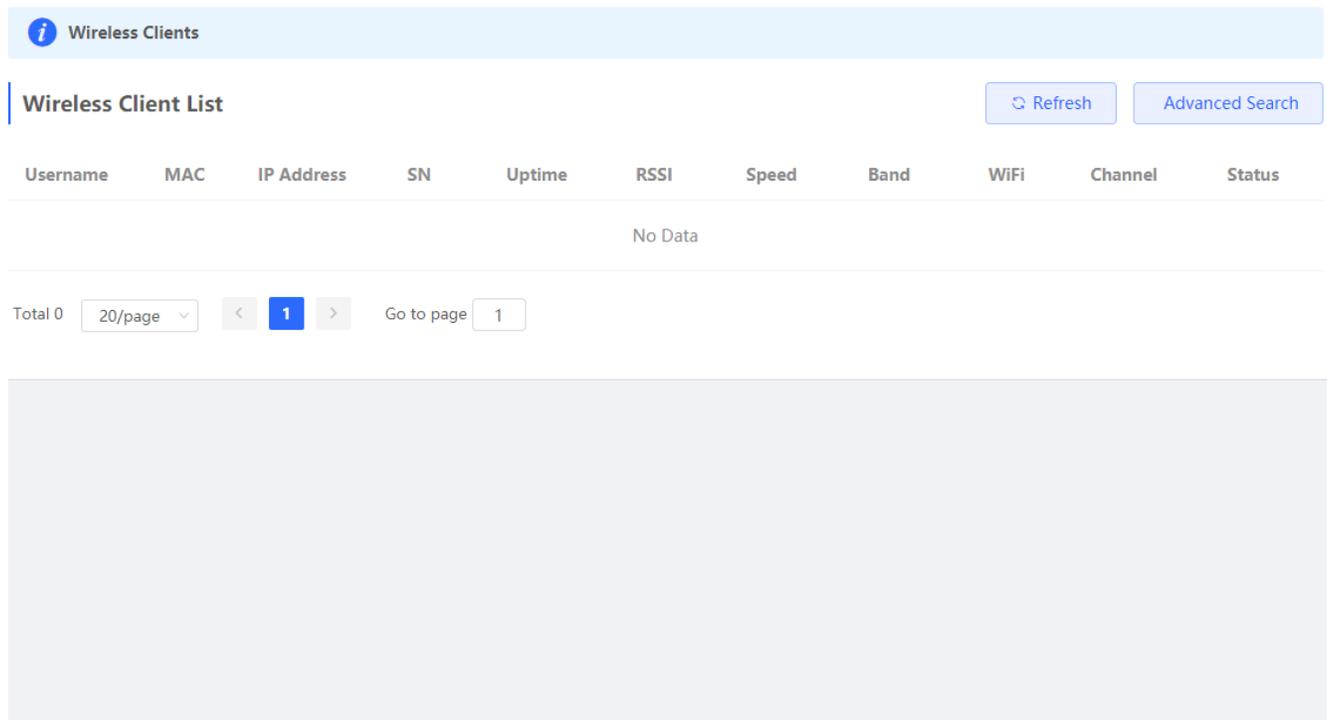
## 3.4 Wireless

### 3.4.1 Clients

#### 3.4.1.1 Clients

The **Clients** module displays the wireless clients.

Figure 3-4-1 Wireless Clients



Click **Advanced Search**, and you can search clients by SN and MAC address.

This is a fuzzy search. You can enter an incomplete MAC address or part of an SN.

Figure 3-4-2 Advanced Search

MAC

SN

### 3.4.1.2 Blacklist/Whitelist

Blacklist Mode: All STAs except blacklisted STAs are allowed to access WiFi.

Click **Delete** in the **Action** column to delete a blacklisted STA. Alternatively, select target STAs and click **Delete Selected** to delete more than one blacklisted STAs.

Figure 3-4-3 Blacklist Mode

Blacklist Mode  Whitelist Mode

**i** All STAs except blacklisted STAs are allowed to access WiFi. ?

**Blacklist**

Up to **30** members can be added.

<input type="checkbox"/>	MAC	Remark	Action
No Data			

Click **Add** to add a blacklisted STA. In the displayed dialog box, configure settings and click **OK**.

Figure 3-4-4 Add Blacklist STA

## Add



\* MAC

Remark

Whitelist Mode: Only the whitelisted STAs are allowed to access WiFi.

Click **Delete** in the **Action** column to delete a whitelisted STA. Alternatively, select target STAs and click **Delete Selected** to delete more than one whitelisted STAs.

Figure 3-4-5 Blacklist Mode

Blacklist Mode  Whitelist Mode

**i** Only the whitelisted STAs are allowed to access WiFi. **?**

**Whitelist**

Up to 30 members can be added.

<input type="checkbox"/>	MAC	Remark	Action
No Data			

Click **Add** to add a whitelisted STA. In the displayed dialog box, configure settings and click **OK**.

Figure 3-4-6 Add Whitelisted STA

Add



\* MAC

Example: 00:11:22:33:44:55

Remark

Cancel

OK

### 3.4.2 WiFi

The **WiFi** module allows you to configure WiFi settings for all devices.

#### 3.4.2.1 WiFi Settings

The **WiFi Settings** module allows you to configure the primary WiFi.

Figure 3-4-7 WiFi Settings

 Tip: Changing configuration requires a reboot and clients will be reconnected.

### WiFi Settings

Dual-Band Single SSID  (The 2.4G and 5G bands use the same SSID.)

\* SSID(2.4G)

\* SSID(5G)

Security

\* WiFi Password  

[Collapse](#)

Wireless Schedule

Hide SSID  (The SSID is hidden and must be manually entered.)

AP Isolation  (The client joining this WiFi network will be isolated.)

5G Bandsteering  (The 5G-supported client will access 5G radio preferentially.)

XPress  (The client will experience faster speed.)

### 3.4.2.2 Guest WiFi

The guest WiFi is disabled by default. You can enable guest WiFi on this page or homepage.

AP isolation is enabled by default and cannot be edited.

Set a schedule, and the guest WiFi will be enabled only during this period time. When the time expires, the guest WiFi will be disabled.

Figure 3-4-8 Guest WiFi

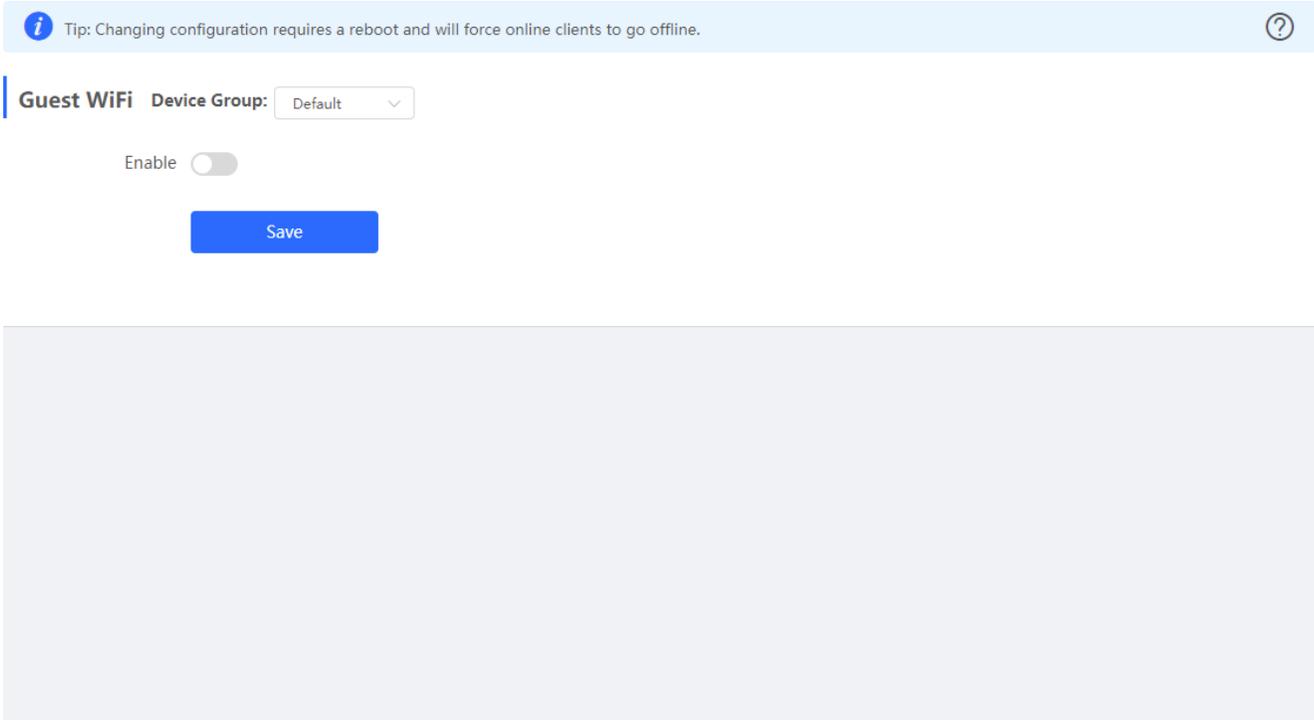
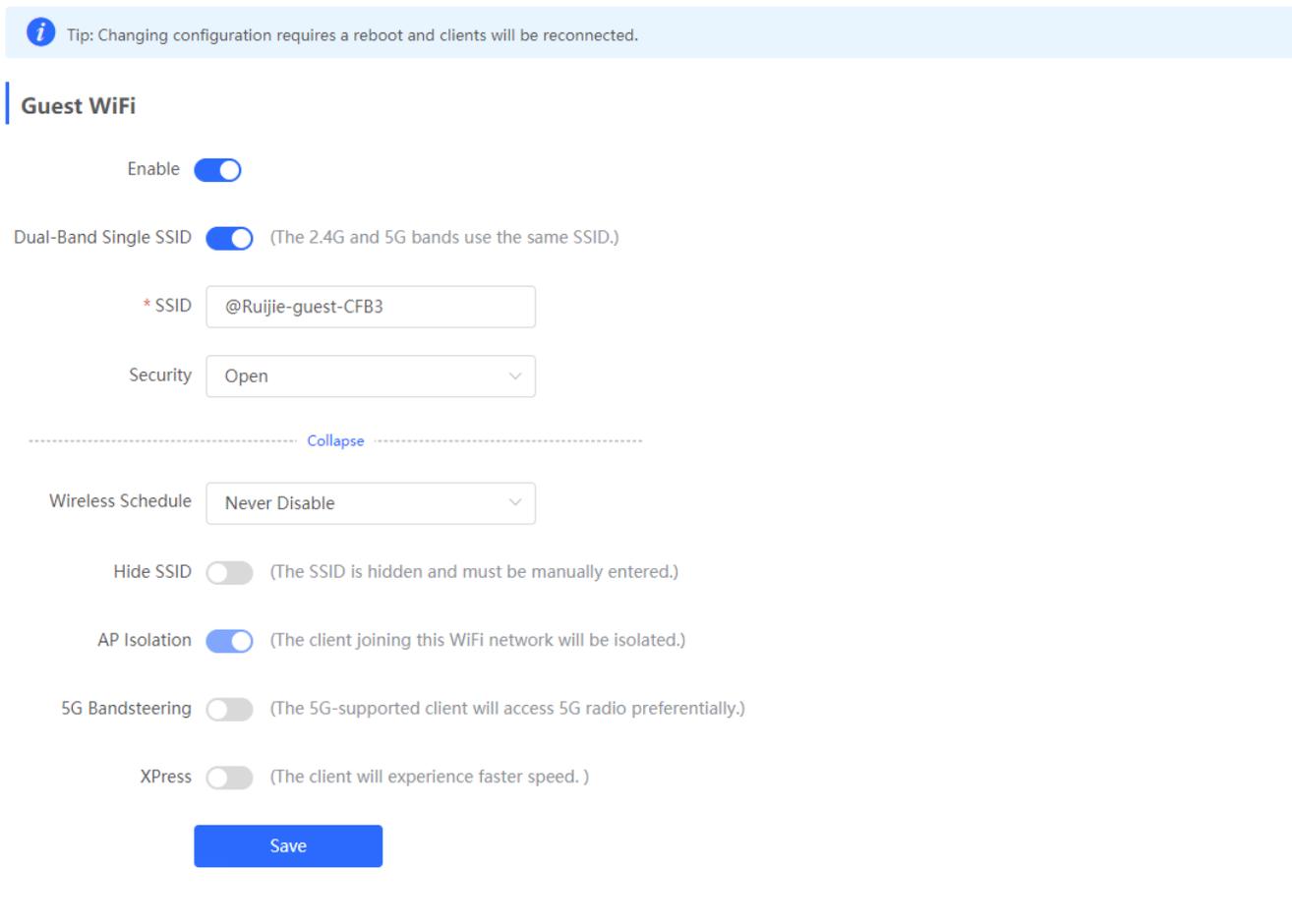


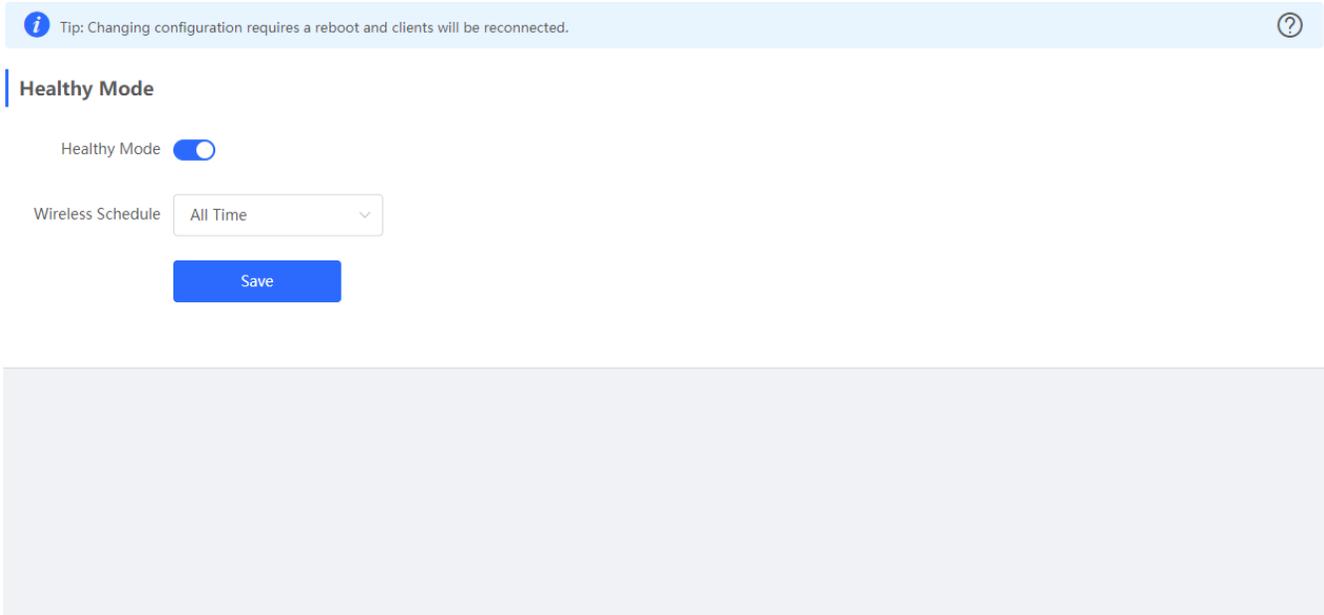
Figure 3-4-9 Enable Guest WiFi



### 3.4.2.3 Healthy Mode

The **Healthy Mode** module allows you to enable health mode and set a schedule.

Figure 3-4-10 Healthy Mode



### 3.4.3 Advanced

The **Advanced** module allows you to configure client count limit and channel width.

Figure 3-4-11 Advanced Settings

**i** Tip: Changing configuration requires a reboot and will force online clients to go offline.



**Advanced** Device Group:

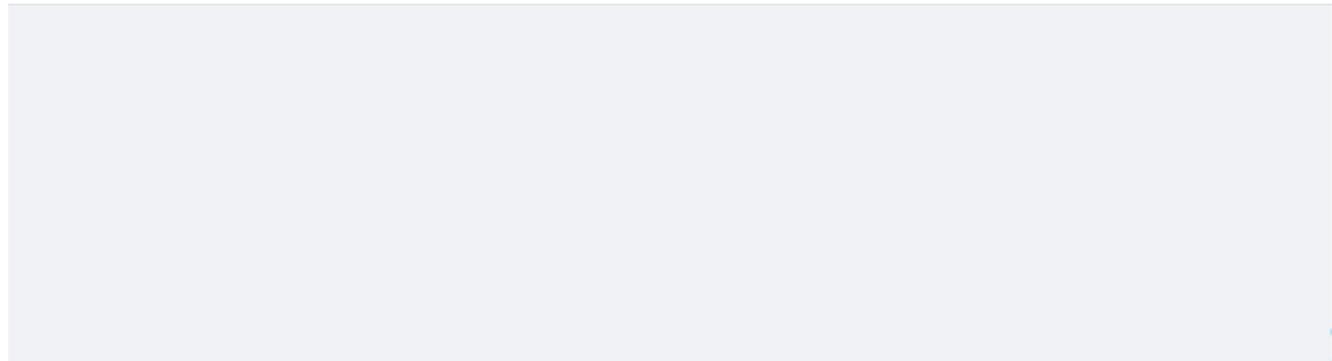
Country Code

**2.4G** Channel Width

**5G** Channel Width

Client Count Limit

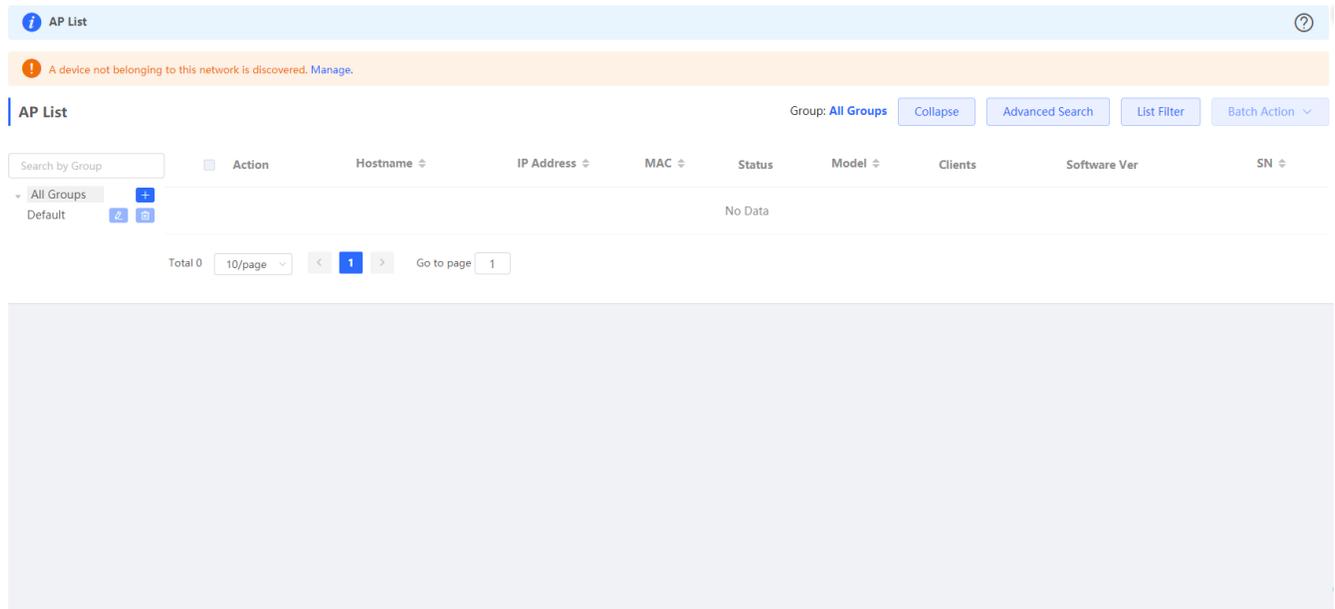
Client Count Limit



### 3.5 APs

The **APs** module allows you to group, upgrade and delete APs.

Figure 3-5-1 AP List



Click **Advanced Search**, and you can search APs by SN, model, software version, MAC address and status.

Figure 3-5-2 Advanced Search

### Advanced Search

SN

Model

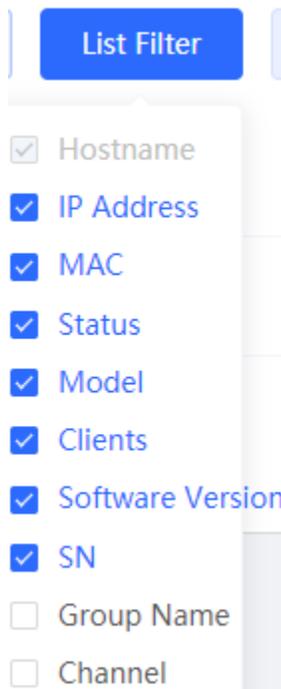
Software Version

MAC

Status

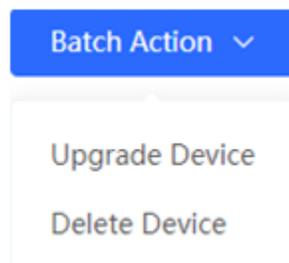
Click **List Filter**, and you can select columns to be displayed in the list.

Figure 3-5-3 List Filter



Select the target devices and click **Batch Action**. The following actions are available:

Figure 3-5-4 Batch Action



**Upgrade Device:** If there is a new version available, you can upgrade the APs in batches.

**Delete Device:** You can delete the APs in batches.

## 3.6 Security

### 3.6.1 ARP List

The **ARP List** page displays ARP entries.

Figure 3-6-1 ARP List

**ARP List**

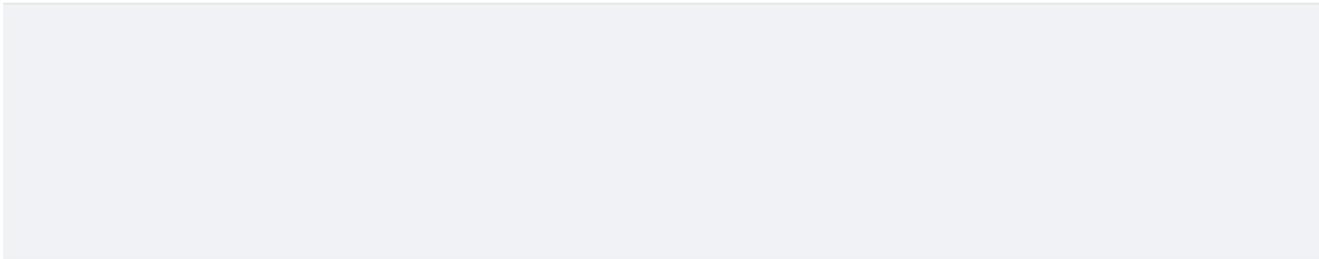
 The device learns IP-MAC mapping of all devices connected to its interfaces. You can bind or filter the MAC address. 

You can cancel IP-MAC binding in batches on the page.

**ARP List** Search by IP/MAC

<input type="checkbox"/>	No.	IP Address	MAC	Status
<input type="checkbox"/>	1	192.168.110.1	00:74:9c:87:6d:85	Bind

Total 1     Go to page



Click **Bind** in the **Action** column to bind an IP address with a MAC address. Alternatively, select ARP entries and click **Batch Bind** to bind more than one IP address. You can click [MAC Binding](#) to view static ARP entries.

### 3.6.2 MAC Binding

The **MAC Binding** module allows you to add, delete and edit IP-MAC binding entries.

Figure 3-6-2 IP-MAC Binding

**MAC Binding** ?  
Enable ARP guard and configure IP-MAC binding to improve network security.

### ARP Guard

ARP Guard

Only the devices configured with IP-MAC binding are allowed to access the Internet.

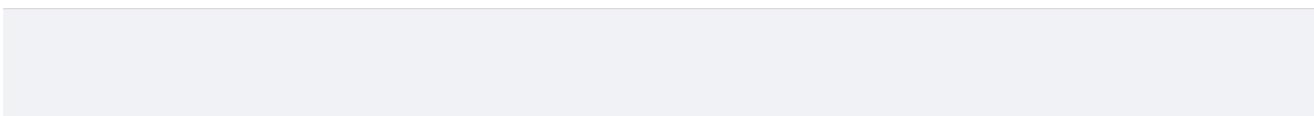
### IP-MAC Binding List

[+ Add](#) [Delete Selected](#)

Up to 256 IP-MAC bindings can be added.

No.	MAC	IP Address	Action
No Data			

Total 0   Go to page



Click **Add** to add an IP-MAC binding. In the displayed dialog box, enter or select an IP address and a MAC address and click **OK**.

Figure 3-6-3 Add IP-MAC Binding

## Add ×

\* IP Address

\* MAC

Click **Delete** in the **Action** column. The message "Are you sure you want to delete the entry?" is displayed. In the displayed dialog box, click **OK**. The message "Delete operation succeeded." is displayed.

## 3.7 Behavior

### 3.7.1 Access Control

The **Access Control** module allows you to add, delete and edit access control policies.

Figure 3-7-1 Access Control

**ACL**  
 Configure ACL based on IP addresses. **Reverse flow mismatches .**  
i Example: **Configure a deny ACL entry containing source IP address 192.168.1.0/24 and destination IP address 192.168.2.0/24.** Device configured with IP address 192.168.1.x will fail to access device 192.168.2.x. **But device 192.168.2.x will be allowed to access device 192.168.1.x.** ?  
 Tip: **Configure one more deny ACL entry containing source IP address 192.168.2.0/24 and destination IP address 192.168.1.0/24.** The two devices will be mutually unreachable.

**ACL List** + Add Delete Selected

Up to **50** entries can be added.

	Rule	Control Type	Active Time	Interface	Effective State	Remark	Action
No Data							

Total 0 10/page < 1 > Go to page 1

Click **Add** to add a MAC-based policy. In the displayed dialog box, configure settings and click **OK**.

Figure 3-7-2 MAC-Based ACL

## Add ACL

Based on  MAC  IP Address

\* MAC

Control Type



Active Time



Remark

Click **Add** to add an IP address-based policy. In the displayed dialog box, configure settings and click **OK**.

Figure 3-7-3 IP Address-Based ACL

## Add ACL

Based on  MAC  IP AddressSrc IP Address: Port  : Dest IP Address: Port  : Protocol Type  Control Type  Active Time  Interface  Remark 

Cancel

OK

### 3.7.2 Time Management

The **Time Management** module allows you to add, delete and edit time objects.

Figure 3-7-4 Time List

 Time List


**Time List**

+ Add
Delete Selected

Up to **20** entries can be added.

	Time Name	Time Span	Action
<input type="checkbox"/>	All Time		Edit Delete
<input type="checkbox"/>	Weekdays		Edit Delete
<input type="checkbox"/>	Weekends		Edit Delete

Click **Add** to add a time object. In the displayed dialog box, configure settings and click **OK**.

Figure 3-7-5 Add Time Object

## Add Time

×

**\* Time Name**

**\* Time**  [Select Time](#)

Cancel

OK

Click  in the time list or in the **Add Time** box, and a time management page will appear.

Figure 3-7-6 Select Time

×

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
00:00							
01:00							
02:00							
03:00							
04:00							
05:00							
06:00							
07:00							
08:00							
09:00							
10:00							
11:00							
12:00							
13:00							
14:00							
15:00							
16:00							
17:00							
18:00							
19:00							
20:00							
21:00							
22:00							
23:00							
23:59							

Select the time and click **OK**.

## 3.8 Advanced

### 3.8.1 Flow Control

#### 3.8.1.1 Smart Flow Control

The **Smart Flow Control** module allows you to configure smart flow control.

Figure 3-8-1 Smart Flow Control

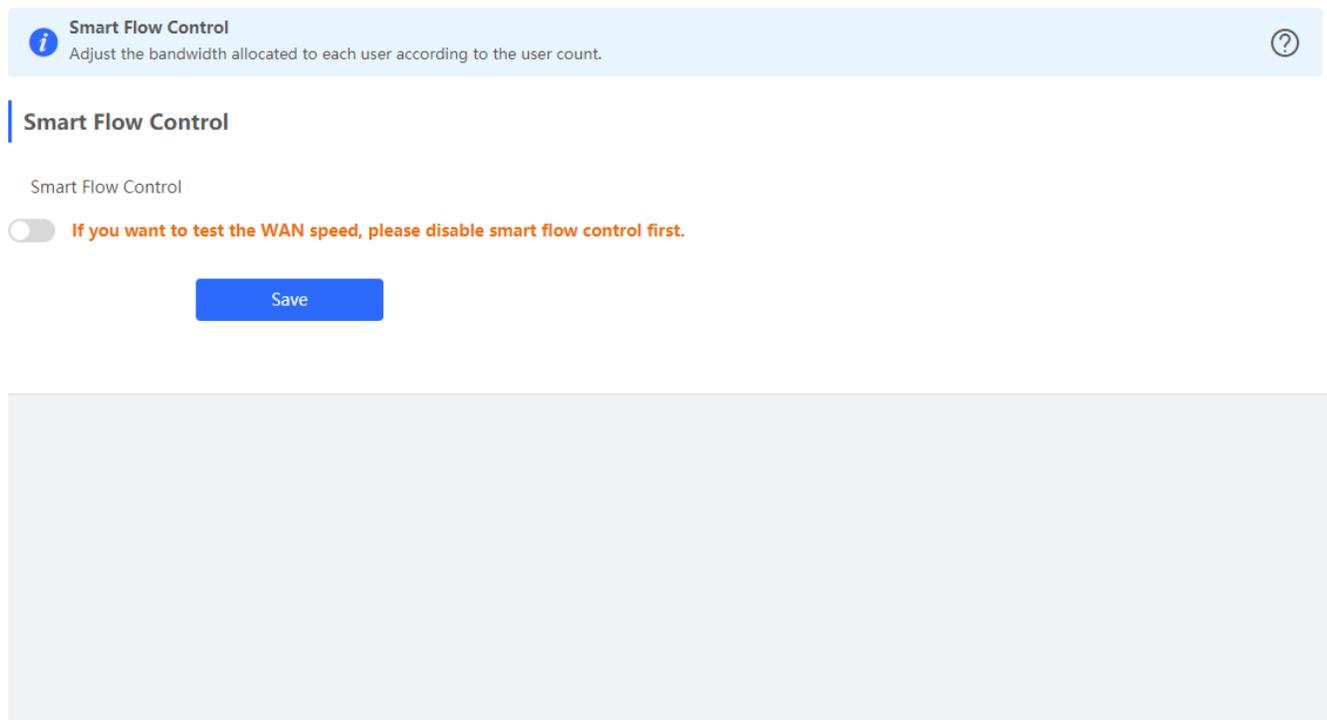


Figure 3-8-2 Enable Smart Flow Control

**Smart Flow Control** ?  
Adjust the bandwidth allocated to each user according to the user count.

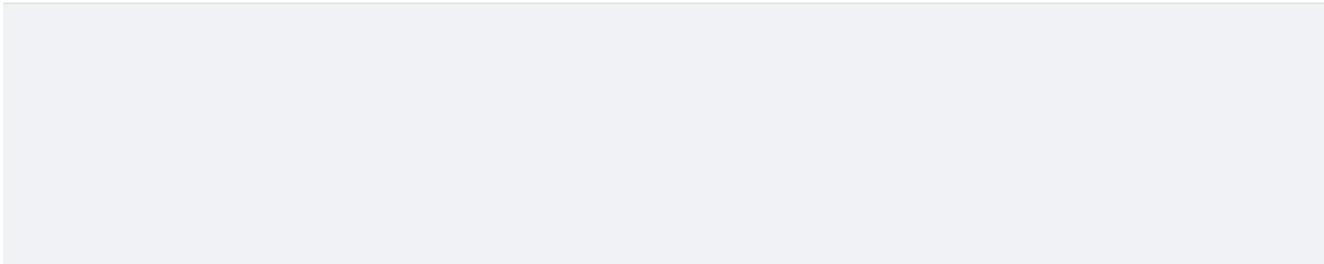
### Smart Flow Control

Smart Flow Control

**If you want to test the WAN speed, please disable smart flow control first.**

WAN Bandwidth \* Up  Mbps \* Down  Mbps

**Save**



If there is more than one WAN port, **WAN Bandwidth** settings of each port will be displayed accordingly.

### 3.8.1.2 Custom Policy

The **Custom Policy** module allows you to add, delete and edit custom flow control policies.

Figure 3-8-3 Custom Flow Control Policy

**Custom Policy** ?  
Allocate bandwidth to the specified IP address or range. The custom policy has a higher priority than smart flow control.

**Policy List** + Add + Delete Selected

Up to 30 entries can be added.

<input type="checkbox"/>	Policy Name	IP/IP Range	Bandwidth Type	Uplink Rate	Downlink Rate	Interface	Status	Effective State	Action
No Data									

Click **Add** to add a custom flow control policy. In the displayed dialog box, configure settings and click **OK**.

Figure 3-8-4 Add Flow Control Policy

## Add



\* Policy Name

\* IP/IP Range

Example: 192.168.1.2-192.168.1.100

Bandwidth Type

Shared



Uplink Rate

\* CIR

\* PIR

Kbps

Downlink Rate

\* CIR

\* PIR

Kbps

Status



Cancel

OK

### 3.8.2 Port Mapping

#### 3.8.2.1 Port Mapping

The **Port Mapping** module allows you to add, delete and edit port mapping policies.

Figure 3-8-5 Port Mapping List

**Port Mapping** ?

---

**Port Mapping List** + Add Delete Selected

Up to **50** entries can be added.

<input type="checkbox"/>	Name	Protocol	External IP Address	External Port	Internal IP Address	Internal Port	Action
No Data							

Total 0  < 1 > Go to page

Click **Add** to add a port mapping policy. In the displayed dialog box, configure settings and click **OK**.

Figure 3-8-6 Add Port Mapping Policy

## Add



\* Name

Protocol

External IP Address

\* External Port/Range

\* Internal IP Address

\* Internal Port/Range

### 3.8.2.2 NAT-DMZ

The **NAT-DMZ** module allows you to add, delete and edit NAT-DMZ rules.

Figure 3-8-7 NAT-DMZ Rule List

**NAT-DMZ** ?  
You can view NAT-DMZ settings and edit or delete the rule.

**NAT-DMZ Rule List** + Add Delete Selected

There are 1 outbound interfaces. Up to 1 rules can be added.

<input type="checkbox"/>	Name	Outbound Interface	Dest IP Address	Status	Action
No Data					

Click **Add** to add a NAT-DMZ rule. In the displayed dialog box, configure settings and click **OK**.

Figure 3-8-8 Add NAT-DMZ Rule

### Add Rule



\* Name

\* Dest IP Address

Outbound Interface

Status

Cancel

OK

### 3.8.3 UPnP Settings

The **UPnP Settings** module allows you to enable UPnP and view UPnP settings.

Figure 3-8-9 UPnP Settings

**i** UPnP (Universal Plug and Play) is a new Internet protocol aimed at improving communication between devices. **i**

**UPnP List**

UPnP:

Protocol	App	Client IP Address	Internal Port	External Port
UPnP Disabled				

### 3.8.4 Local DNS

The **Local DNS** module allows you to configure a local DNS server.

Figure 3-8-10 Local DNS

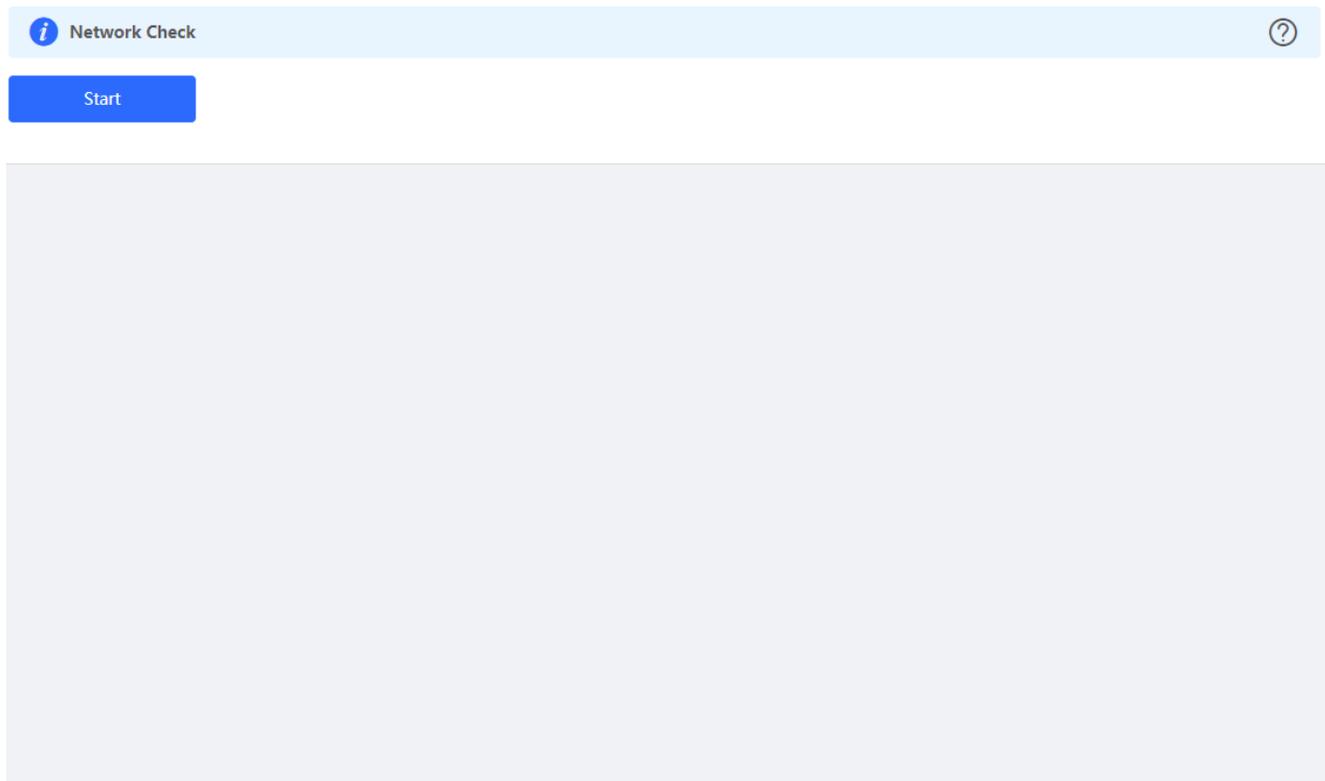
**i** **Local DNS server**  
The local DNS server is not required to be configured. By default, the device will get the DNS server address from the uplink device.

Local DNS server

## 3.9 Diagnostics

### 3.9.1 Network Check

Figure 3-9-1 Network Check



Click **Start**, and click **OK** in the confirmation box. After the test finishes, the result will be displayed.

Figure 3-9-2 Result

**Network Check** ?

**Recheck**

100%

WAN/LAN Cable	✓
Auto-Negotiated Speed	✓
WAN Port	✓
DHCP-Assigned IP Address	✓
LAN & WAN Address Conflict	✓
Loop	✓
DHCP Server Conflict	✓
IP Address Conflict	✓
Route	✓
Next Hop Connectivity	✓
DNS Server	✓
IP Session Count	✓

If any problem occurs, the result will be displayed as follows:

Figure 3-9-3 Issue & Advice

Network Check

Recheck

100%

WAN/LAN Cable
!

**Check WAN Cable**

Result : OK

---

**Check LAN Cable**

Result : The LAN cable is unplugged. Internet access may fail.

Advice : Please verify that the device is plugged into the LAN port properly and check the cable and plug.

<b>Auto-Negotiated Speed</b>	✓
<b>WAN Port</b>	✓
<b>DHCP-Assigned IP Address</b>	✓
<b>LAN &amp; WAN Address Conflict</b>	✓
<b>Loop</b>	✓
<b>DHCP Server Conflict</b>	✓
<b>IP Address Conflict</b>	✓
<b>Route</b>	✓
<b>Next Hop Connectivity</b>	✓
<b>DNS Server</b>	✓
<b>IP Session Count</b>	✓

<b>DHCP Capacity</b>	✓
<b>Flow Control</b>	✓
<b>Ruijie Cloud Server</b>	✓

Please fix the problem by taking the suggested action.

### 3.9.2 Network Tools

The **Network Tools** module provides the following network tools to detect the network status: **Ping**, **Traceroute**, and **DNS Lookup**.

Figure 3-9-4 Ping Test and Result

**Network Tools** ⓘ

Tool  Ping  Traceroute  DNS Lookup

\* IP Address/Domain

\* Ping Count

\* Packet Size  Bytes

Result

Figure 3-9-5 Traceroute Test and Result

**Network Tools** ⓘ

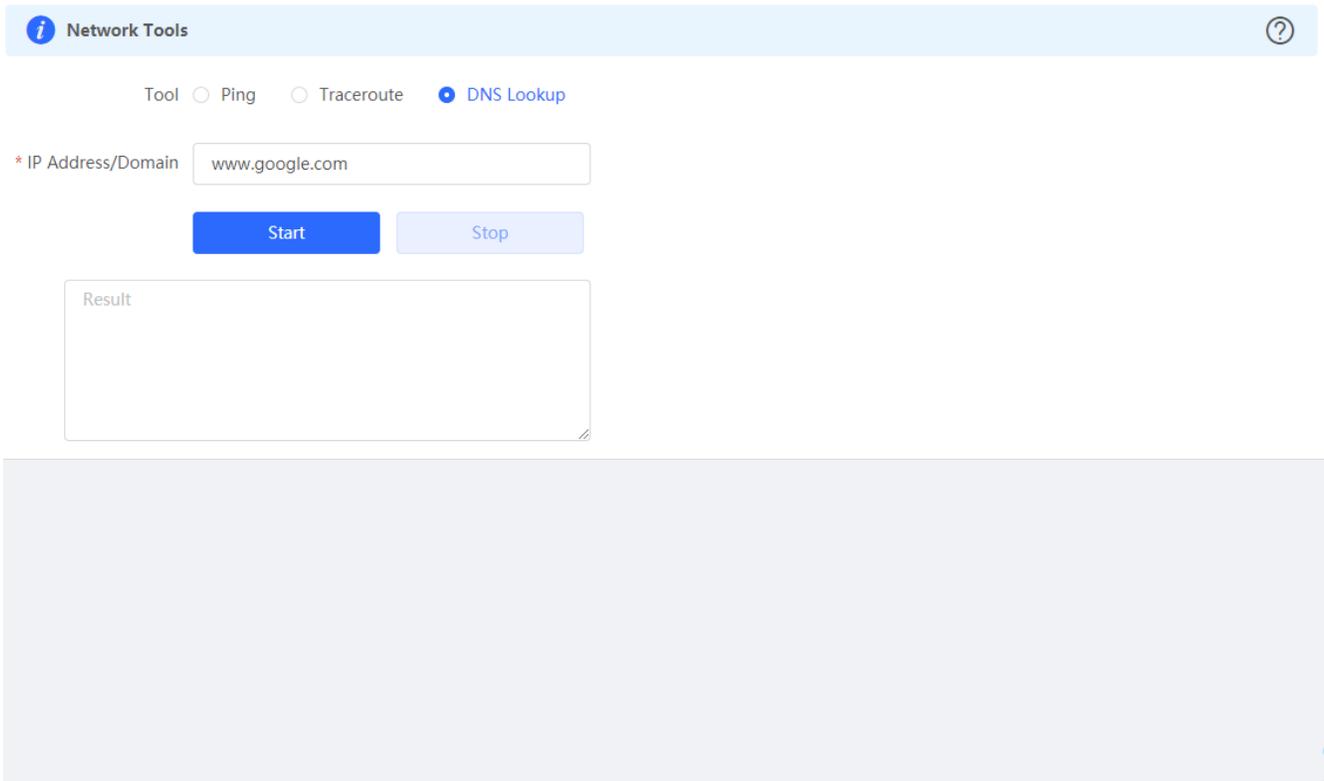
Tool  Ping  Traceroute  DNS Lookup

\* IP Address/Domain

\* Max TTL

Result

Figure 3-9-6 DNS Lookup Test and Result



### 3.9.3 Packet Capture

The **Packet Capture** module allows you to perform packet capture and download the result for troubleshooting.

Figure 3-9-7 Packet Capture

**i** Packet Capture ?

Interface

Protocol

IP Address

File Size Limit  Available Memory **192.82 M**

Packet Count Limit

Specify an IP address and click **Start**. After a few seconds, click **Stop**.

Figure 3-9-8 Start Packet Capture

**i** Packet Capture ?

Interface

Protocol

IP Address

File Size Limit  Available Memory **192.82 M**

Packet Count Limit

Download Link [Click to download the PCAP file.](#)

File Size: **7.80K** [Click to delete the file.](#)  
Captured on: **2020-06-23 15:15:01**

Click to download the packet capture result in the PCAP format.

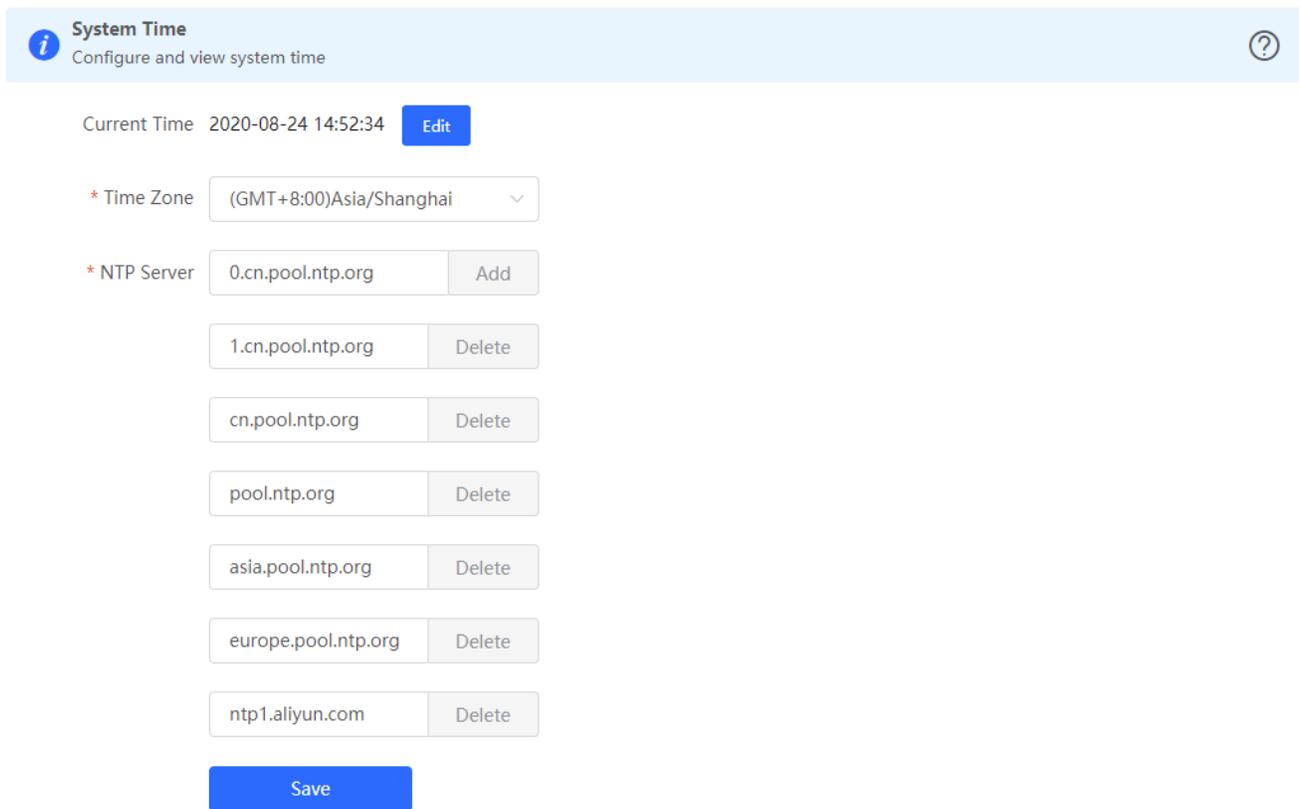
## 3.10 System

### 3.10.1 System Time

The **System Time** module allows you to set the system time. The system time is synchronized with the NTP server by default.

Select a time zone and set at least one NTP server, and click **Save**.

Figure 3-10-1 Synchronized with NTP Server



The screenshot shows the 'System Time' configuration interface. At the top, there is a header bar with an information icon, the title 'System Time', the subtitle 'Configure and view system time', and a help icon. Below the header, the 'Current Time' is displayed as '2020-08-24 14:52:34' with an 'Edit' button. The 'Time Zone' is set to '(GMT+8:00)Asia/Shanghai'. Under the 'NTP Server' section, there is an 'Add' button and a list of servers: '0.cn.pool.ntp.org', '1.cn.pool.ntp.org', 'cn.pool.ntp.org', 'pool.ntp.org', 'asia.pool.ntp.org', 'europe.pool.ntp.org', and 'ntp1.aliyun.com'. Each server entry has a 'Delete' button. A 'Save' button is located at the bottom of the configuration area.

Alternatively, Click **Edit**, select a data and a time and click **OK**.

Figure 3-10-2 Manually Set Time

Edit



\* Time

Please select a time.

### 3.10.2 Login

The **Login** module contains **Login Password** and **Session Timeout** settings.

#### 3.10.2.1 Login Password

The **Login Password** module allows you to set the device's login password. You need to log into the system again after changing the password.

Figure 3-10-3 Login Password

**Login Password** ?

Change the login password. Please log in again with the new password later.

\* Old Password

\* New Password

\* Confirm Password

#### 3.10.2.2 Session Timeout

The **Session Timeout** module allows you to set the session timeout period for login to the eWeb management system.

Figure 3-10-3 Session Timeout

**i** Session Timeout ?

\* Session Timeout  Sec

Save

### 3.10.3 Management

#### 3.10.3.1 Backup & Import

The **Backup & Import** module allows you to import a configuration file and apply the imported settings. It also allows exporting the configuration file to generate a backup.

Figure 3-10-4 Backup & Import

**Backup & Import**



If the target version is much later than the current version, some configuration may be missing. It is recommended to choose [Reset](#) before importing the setup. The device will be rebooted automatically later.



**Backup Setup**

Backup Setup

[Backup](#)

**Import Setup**

File Path

Please select a file.

[Browse](#)

[Import](#)

### 3.10.3.2 Restore

The **Restore** module allows you to restore the device to factory settings.

Figure 3-10-5 Restore

**Restore**



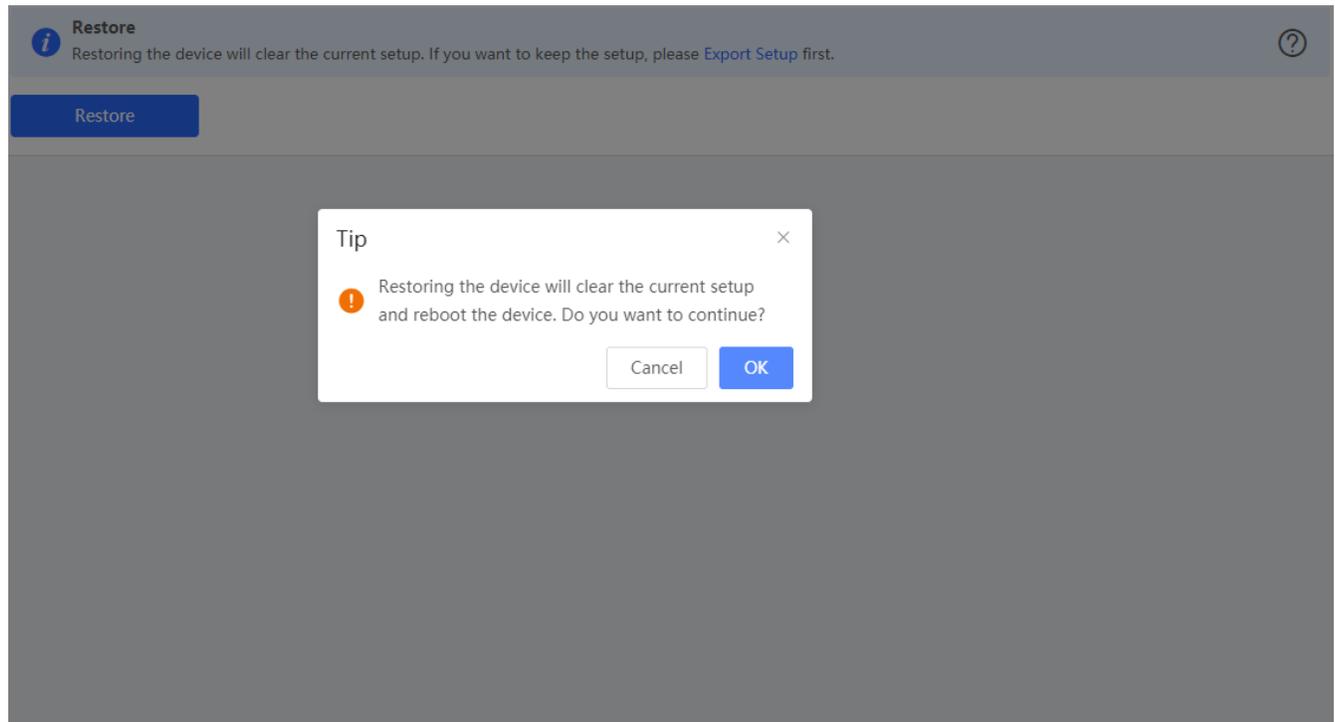
Restoring the device will clear the current setup. If you want to keep the setup, please [Export Setup](#) first.



[Restore](#)

Please exercise caution if you want to restore the factory settings.

Figure 3-10-6 Confirm Restore

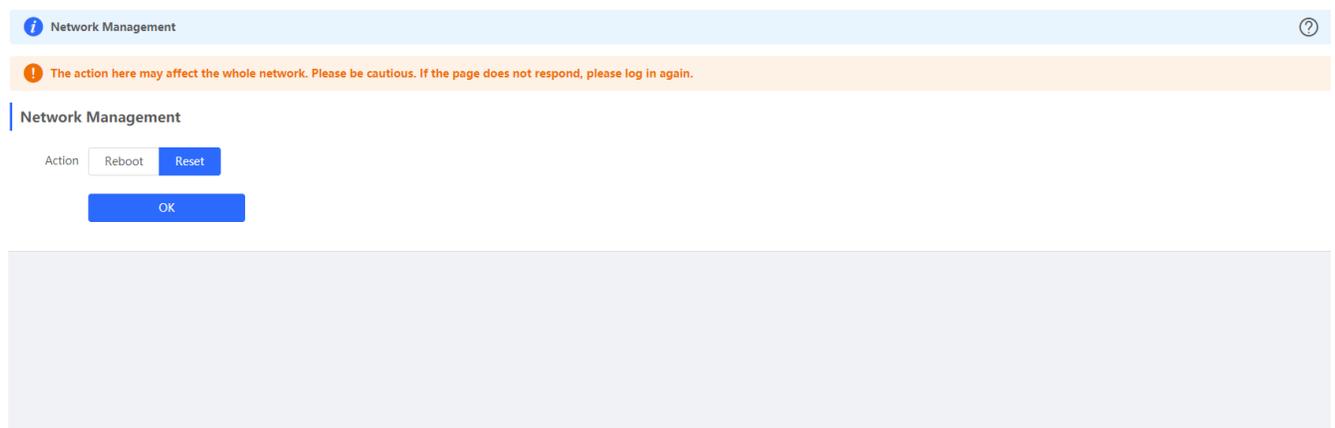


Click **OK** to restore all default values. This function is recommended when the network configuration is incorrect or the network environment is changed.

### 3.10.3.3 Reboot & Reset

The **Reboot & Reset** module allows you to reboot or reset all devices in the network.

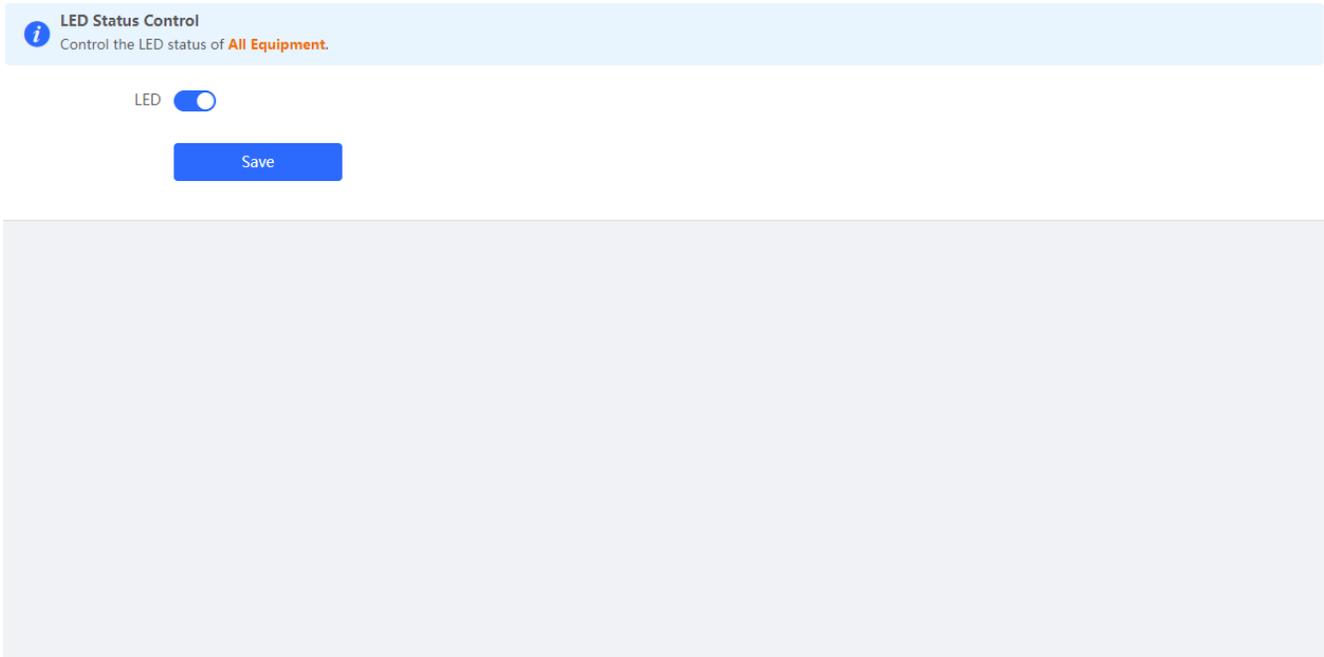
Figure 3-10-7 Reboot & Reset



### 3.10.3.4 LED

The **LED** module allows you to enable LED.

Figure 3-10-8 LED



## 3.10.4 Upgrade

Both online upgrade and local upgrade are available

### 3.10.4.1 Online Upgrade

Click **Upgrade Now**. The device downloads the upgrade package from the network, and upgrades the current version. The upgrade operation retains configuration of the current device. Alternatively, you can select **Download File** to the local device and import the upgrade package on the [Local Upgrade](#) page.

Figure 3-10-9 Online Upgrade

**Online Upgrade**

 Online upgrade will keep the current setup. Please do not refresh the page or close the browser. You will be redirected to the login page automatically after upgrade.

Current Version EW\_3.0(1)B11P32,Release(07202120)

New Version EW\_3.0(1)B11P25,Release(07172318)

Description Solve the problem that PPPoE cannot learn;  
Improve system stability.

- Tip
1. If your device cannot access the Internet, please click [Download File](#).
  2. Choose [Local Upgrade](#) to upload the file for local upgrade.

[Upgrade Now](#)

Auto Upgrade  Auto upgrade the device when a new version appears.

If there is no available new version, the device displays a prompt indicating that the current version is the latest.

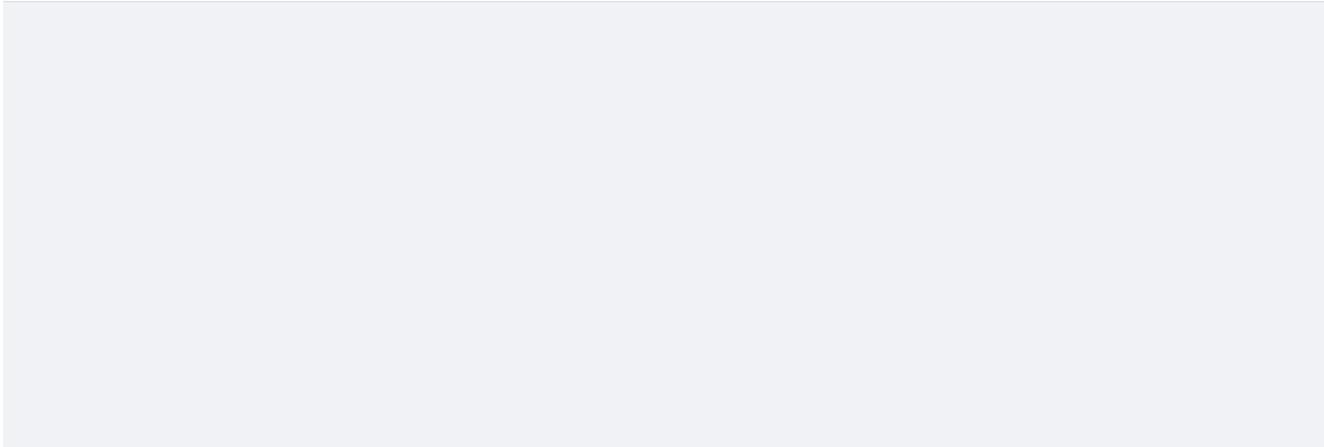
Figure 3-10-10 Latest Version

**Online Upgrade**

 Online upgrade will keep the current setup. Please do not refresh the page or close the browser. You will be redirected to the login page automatically after upgrade.

Current Version EW\_3.0(1)B11P30,Release(07201923) (Your version is the latest version.)

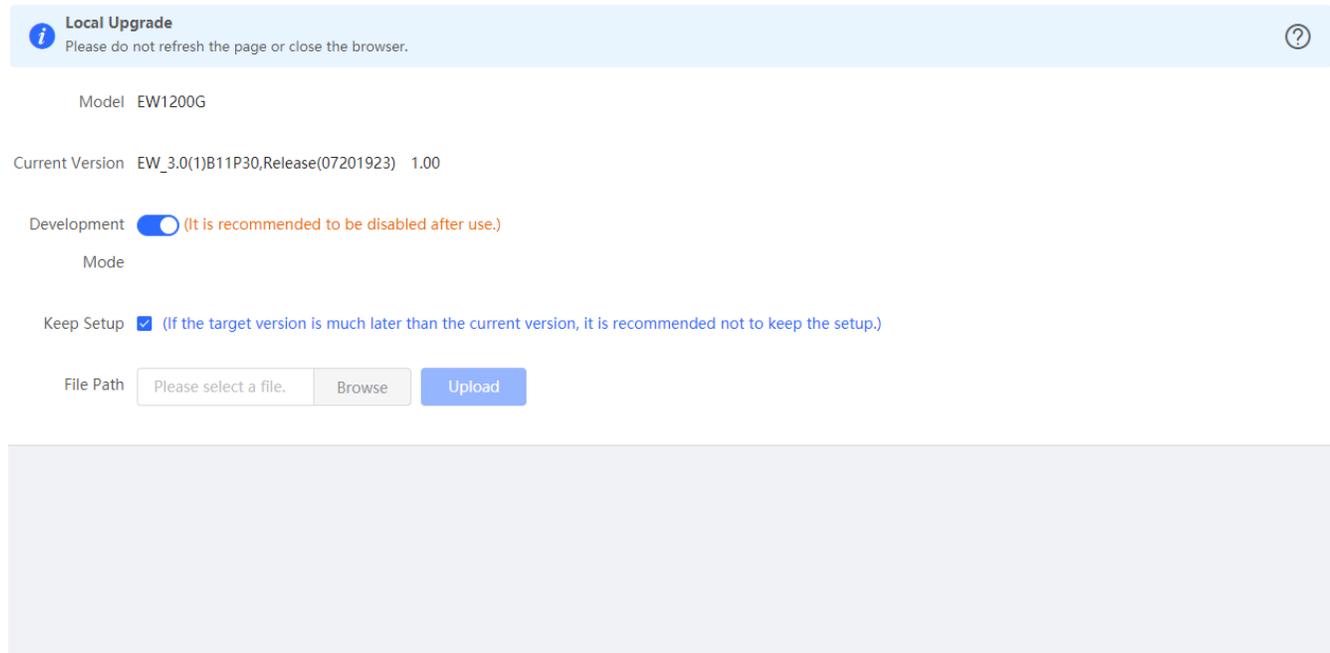
Auto Upgrade  Auto upgrade the device when a new version appears.



### 3.10.4.2 Local Upgrade

Click **Browse** to select an upgrade package, and click **Upload**. After uploading and checking the package, the device displays the upgrade package information and a prompt asking for upgrade confirmation. Click **OK** to start the upgrade.

Figure 3-10-11 Local Upgrade



**Local Upgrade** ?  
Please do not refresh the page or close the browser.

Model EW1200G

Current Version EW\_3.0(1)B11P30,Release(07201923) 1.00

Development  (It is recommended to be disabled after use.)

Mode

Keep Setup  (If the target version is much later than the current version, it is recommended not to keep the setup.)

File Path

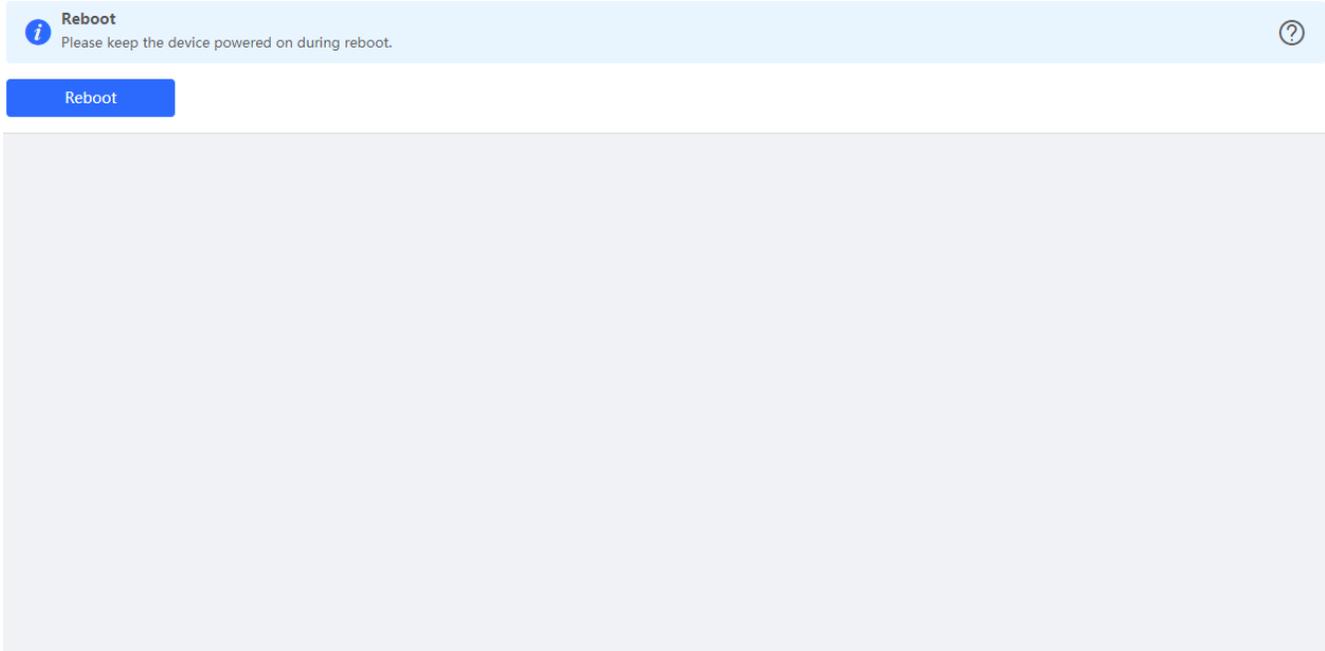
### 3.10.5 Reboot

Both immediate reboot and scheduled reboot are available.

#### 3.10.5.1 Reboot

The **Reboot** module allows you to reboot the device immediately.

Figure 3-10-12 Reboot



Click **Reboot**, and click **OK** in the confirmation box. The device is rebooted and you need to log into the eWeb management system again after the reboot. Do not refresh the page or close the browser during the reboot. After the device is successfully rebooted and the eWeb service becomes available, you will be redirected to the login page of the eWeb management system.

### 3.10.5.2 Scheduled Reboot

The **Scheduled Reboot** module allows you to reboot the device at a scheduled time.

Figure 3-10-13 Scheduled Reboot

**Scheduled Reboot**

It is recommended to set the scheduled time to a network idle time, e.g., 2 A.M..

Scheduled Reboot

Day  Mon  Tue  Wed  Thu  Fri  Sat  Sun

Time  :

Save

Enable scheduled reboot, select the time and click **Save**.

## 4 FAQs

### Q1: I failed to log into the eWeb management system. What can I do?

Perform the following steps:

- (1) Check that the network cable is properly connected to the LAN port of the device and the corresponding LED indicator blinks or is steady on.
- (2) Before accessing the configuration GUI, set the IP assignment mode to **Obtain an IP address automatically** (recommended), so that the server with DHCP enabled can automatically assign an IP address to the PC. To designate a static IP address to the PC, set the IP address of the PC in the same network segment as the IP address of the management interface. For example, if the default IP address of the management interface is 192.168.110.1 and the subnet mask is 255.255.255.0, set the IP address of the PC to 192.168.110.X (X is any integer ranging from 2 to 254), and the subnet mask is 255.255.255.0.
- (3) Run the **ping** command to test the connectivity between the PC and the device.
- (4) If the login failure persists, restore the device to factory settings.

### Q2: What can I do if I forget my username and password? How to restore the factory settings?

To restore the factory settings, power on the device, and press and hold the **Reset** button for 5s or more, and release the **Reset** button after the system LED indicator blinks. The device automatically restores the factory settings and restarts. The original configuration will be lost after the factory settings are restored. After the restoration, the default management address is 192.168.110.1 and the default password is admin.

### Q3: The subnet mask value needs to be specified to divide the address range for certain functions. What are the common subnet mask values?

A subnet mask is a 32-bit binary address that is used to differentiate between the network address and host address. The subnet and the quantity of hosts in the subnet vary with the subnet mask.

Common subnet mask values include 8 (default subnet mask 255.0.0.0 for class A networks), 16 (default subnet mask 255.255.0.0 for class B networks), 24 (default subnet mask 255.255.255.0 for class C networks), and 32 (default subnet mask 255.255.255.255 for a single IP address).